



Multi-Protocol On-board Ethernet Multi-function Print Server and Wireless Ethernet Multi-function Print Server

NETWORK USER'S GUIDE



This Network User's Guide provides useful information of wired and wireless network settings, security settings and Internet fax settings using your Brother machine. You can also find supported protocol information and detailed troubleshooting tips.

To find basic information about network and advanced network features of your Brother machine, see the *Network Glossary*.

To download the latest manual, please visit the Brother Solutions Center at (<http://solutions.brother.com/>). You can also download the latest drivers and utilities for your machine, read FAQs and troubleshooting tips or learn about special printing solutions from the Brother Solutions Center.

Definitions of notes

We use the following icons throughout this User's Guide:

 IMPORTANT	<u>IMPORTANT</u> indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.
 Note	Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.

IMPORTANT NOTE

- This product is approved for use in the country of purchase only. Do not use this product outside the country of purchase as it may violate the wireless telecommunication and power regulations of that country.
- Windows[®] XP in this document represents Windows[®] XP Professional, Windows[®] XP Professional x64 Edition and Windows[®] XP Home Edition.
- Windows Server[®] 2003 in this document represents Windows Server[®] 2003 and Windows Server[®] 2003 x64 Edition.
- Windows Server[®] 2008 in this document represents Windows Server[®] 2008 and Windows Server[®] 2008 R2.
- Windows Vista[®] in this document represents all editions of Windows Vista[®].
- Windows[®] 7 in this document represents all editions of Windows[®] 7.
- Please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Manuals on your model page to download the other manuals.
- Not all models are available in all countries.

Table of Contents

1	Introduction	1
	Network features.....	1
	Other Network features	2
2	Changing your machine's network settings	4
	How to change your machine's network settings (IP address, Subnet mask and Gateway).....	4
	Using the control panel.....	4
	Using the BRAdmin Light utility	4
	Other Management Utilities	7
	Web Based Management (web browser)	7
	BRAdmin Professional 3 utility (Windows®)	7
	Web BRAdmin (Windows®).....	8
	BRPrint Auditor (Windows®).....	8
3	Configuring your machine for a wireless network (For MFC-9560CDW and MFC-9970CDW)	9
	Overview.....	9
	Step by step chart for wireless network configuration	10
	For Infrastructure mode	10
	For Ad-hoc mode.....	11
	Confirm your network environment.....	12
	Connected to a computer with a WLAN access point/router in the network (Infrastructure mode) ...	12
	Connected to a wireless capable computer without a WLAN access point/router in the network (Ad-hoc mode).....	12
	Confirm your wireless network setup method.....	13
	Configuration using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode) (Infrastructure mode only) (Recommended).....	13
	Configuration using the machine's control panel Setup Wizard to configure your machine for a wireless network.....	13
	Configuration using the Brother installer application on the CD-ROM to configure your machine for a wireless network.....	14
	Configuration using the PIN Method of Wi-Fi Protected Setup to configure your machine for a wireless network (Infrastructure mode only).....	16
	Configuring your machine for a wireless network (For Infrastructure mode and Ad-hoc mode)	17
	Using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode).....	17
	Using the Setup Wizard from the control panel	17
	Configuring your machine when the SSID is not broadcast	18
	Configuring your machine for an enterprise wireless network.....	23
	Using the Brother installer application on the CD-ROM to configure your machine for a wireless network.....	30
	Using the PIN Method of Wi-Fi Protected Setup	31

4	Wireless configuration using the Brother installer application (For MFC-9560CDW and MFC-9970CDW)	35
	Before configuring the wireless settings	35
	Configure the wireless settings	35
5	Control panel setup	40
	Network menu	40
	TCP/IP	40
	Ethernet (wired network only)	43
	Status (For DCP-9055CDN, DCP-9270CDN, MFC-9460CDN and MFC-9465CDN)/ Wired Status (For MFC-9560CDW and MFC-9970CDW)	43
	Setup Wizard (wireless network only)	43
	WPS or AOSS™ (wireless network only)	43
	WPS w/PIN Code (wireless network only)	43
	WLAN Status (wireless network only)	43
	MAC Address	44
	Set to Default (For MFC-9560CDW and MFC-9970CDW)	44
	Wired Enable (For MFC-9560CDW and MFC-9970CDW)	44
	WLAN Enable (For MFC-9560CDW and MFC-9970CDW)	44
	E-mail / IFAX (MFC-9970CDW and DCP-9270CDN (E-mail only))	44
	Fax to Server (For MFC-9970CDW)	48
	How to set a new default for Scan to FTP	50
	How to set a new default for Scan to Network	50
	Reset the network settings to the factory default	51
	Printing the Network Configuration List	52
	Printing the WLAN report (For MFC-9560CDW and MFC-9970CDW)	53
	Function table and default factory settings	54
	DCP-9055CDN, MFC-9460CDN and MFC-9465CDN	54
	MFC-9560CDW	57
	DCP-9270CDN	62
	MFC-9970CDW	65
6	Web Based Management	71
	Overview	71
	How to configure the machine settings using Web Based Management (web browser)	72
	Password information	73
	Secure Function Lock 2.0	74
	How to configure the Secure Function Lock 2.0 settings using Web Based Management (web browser)	75
	Synchronize with SNTP server	77
	Store Print Log to Network	79
	How to configure the Store Print Log to Network settings using Web Based Management (web browser)	79
	Error Detection Setting	81
	Understanding Error Messages	82
	Using Store Print Log to Network with Secure Function Lock 2.0	83
	Changing the Scan to FTP configuration using a web browser	83
	Changing the Scan to Network configuration using a web browser	85
	Changing the LDAP configuration using a web browser (For DCP-9270CDN and MFC-9970CDW)	86

7	LDAP operation (For DCP-9270CDN and MFC-9970CDW)	87
	Overview	87
	Changing the LDAP configuration using a Browser	87
	LDAP operation using the control panel	87
8	Internet fax (For MFC-9970CDW)	89
	Internet fax Overview	89
	Important information on Internet fax	90
	How to Internet fax	91
	Sending an Internet fax	91
	Receiving E-mail or Internet fax	92
	Additional Internet Fax options	94
	Forwarding received E-mail and fax messages	94
	Relay broadcasting	94
	TX Verification Mail	96
	Error mail	97
9	Security features	98
	Overview	98
	Managing your network machine securely using SSL/TLS	99
	Secure Management using Web Based Management (web browser)	99
	Printing documents securely using SSL/TLS	101
	Sending or Receiving an E-mail securely	102
	Configuration using Web Based Management (web browser)	102
	Sending an E-mail with user authentication	102
	Sending or Receiving an E-mail securely using SSL/TLS	103
	Using IEEE 802.1x authentication	104
	IEEE 802.1x authentication configuration using Web Based Management (web browser)	104
	Secure Management using BRAdmin Professional 3 (Windows®)	106
	To use the BRAdmin Professional 3 utility securely, you need to follow the points below	106
	Using Certificates for device security	107
	Configure certificate using Web Based Management	108
	Creating and installing a certificate	109
	Import and export the certificate and private key	115
	Managing multiple certificates	116
	Import and export a CA certificate	117
10	Troubleshooting	118
	Overview	118
	Identifying your problem	118
A	Appendix A	125
	Supported protocols and security features	125
B	Index	126

Network features

Your Brother machine can be shared on a 10/100 MB wired or IEEE 802.11b/g wireless Ethernet network using the internal network print server. The print server supports various functions and methods of connection depending on the operating system you are running on a network supporting TCP/IP. The following chart shows what network features and connections are supported by each operating system.



Note

Although the Brother machine can be used in both a wired and wireless network, only one connection method can be used at a time.

Operating Systems	Windows® 2000/XP Windows Vista® Windows® 7	Windows Server® 2003/2008	Mac OS X 10.4.11 - 10.6.x
Printing	✓	✓	✓
Scanning <i>See Software User's Guide.</i>	✓		✓
PC Fax Send ¹ <i>See Software User's Guide.</i>	✓		✓
PC Fax Receive ¹ <i>See Software User's Guide.</i>	✓		
BRAdmin Light <i>See page 4.</i>	✓	✓	✓
BRAdmin Professional 3 ² <i>See page 7.</i>	✓	✓	
Web BRAdmin ² <i>See page 8.</i>	✓	✓	
Web Based Management (web browser) <i>See page 71.</i>	✓	✓	✓
Remote Setup ¹ <i>See Software User's Guide.</i>	✓		✓
Status Monitor <i>See Software User's Guide.</i>	✓		✓
Driver Deployment Wizard	✓	✓	

Operating Systems	Windows® 2000/XP	Windows Server® 2003/2008	Mac OS X 10.4.11 - 10.6.x
	Windows Vista®		
	Windows® 7		
Vertical Pairing See <i>Network Glossary</i> .	✓ ³		

¹ Not available for DCP models.

² BRAdmin Professional 3 and Web BRAdmin are available as a download from <http://solutions.brother.com/>.

³ Windows® 7 only.

Other Network features

LDAP

The LDAP protocol allows you to search for information such as fax numbers and E-mail addresses from your server. (See *LDAP operation (For DCP-9270CDN and MFC-9970CDW)* on page 87.)

Internet fax (MFC-9970CDW: standard, MFC-9460CDN, MFC-9465CDN and MFC-9560CDW: available as a download)

Internet fax (IFAX) allows you to send and receive fax documents using the Internet as the transport mechanism. (See *Internet fax (For MFC-9970CDW)* on page 89.)

(For MFC-9460CDN, MFC-9465CDN and MFC-9560CDW)

In order to use this function, please download the necessary firmware from the “Downloads” page for your model on the Brother Solutions Center at <http://solutions.brother.com/>. Before using this function, you have to configure the necessary machine settings by using the machine’s control panel. For details, please refer to the user’s guide for Internet fax on the web site listed above.

Security

Your Brother machine employs some of the latest network security and encryption protocols available. (See *Security features* on page 98.)

Fax to Server (MFC-9970CDW: standard, MFC-9460CDN, MFC-9465CDN and MFC-9560CDW: available as a download)

The Fax to Server feature allows the machine to scan a document and send it over the network to a separate fax server. (See *Fax to Server (For MFC-9970CDW)* on page 48.)

(For MFC-9460CDN, MFC-9465CDN and MFC-9560CDW)

In order to use this function, please download the necessary firmware from the “Downloads” page for your model on the Brother Solutions Center at <http://solutions.brother.com/>. Before using this function, you have to configure the necessary machine settings by using the machine’s control panel. For details, please refer to the user’s guide for Internet fax on the web site listed above.

Secure Function Lock 2.0

Secure Function Lock 2.0 increases security by restricting the use of functions. (See *Secure Function Lock 2.0* on page 74.)

Store Print Log to Network

The Store Print Log to Network feature allows you to save the print log file from your Brother machine to a network server using CIFS. (See *Store Print Log to Network* on page 79.)

How to change your machine's network settings (IP address, Subnet mask and Gateway)

Using the control panel

You can configure your machine for a network using the control panel **Network** menu. (See *Control panel setup* on page 40.)

Using the BRAdmin Light utility

The BRAdmin Light utility is designed for initial setup of Brother network connected devices. It also can search for Brother products in a TCP/IP environment, view the status and configure basic network settings, such as IP address.

Installing BRAdmin Light

■ Windows®

- 1 Please make sure that your machine is ON.
- 2 Turn on your computer. Close any applications running before configuration.
- 3 Put the supplied CD-ROM into your CD-ROM drive. The opening screen will appear automatically. If the model name screen appears, choose your machine. If the language screen appears, choose your language.
- 4 The CD-ROM main menu will appear. Click **Network Utilities**.
- 5 Click **BRAdmin Light** and follow the on-screen instructions.

■ Macintosh

The BRAdmin Light software will be installed automatically when you install the printer driver. If you have already installed the printer driver, you do not have to install BRAdmin Light again.

Setting the IP address, Subnet Mask and Gateway using BRAdmin Light



Note

- You can download Brother's latest BRAdmin Light utility from <http://solutions.brother.com/>.
- If you require more advanced machine management, use the latest version of BRAdmin Professional 3 utility that is available as a download from <http://solutions.brother.com/>. This utility is only available for Windows® users.
- If you are using a firewall function of anti-spyware or antivirus applications, temporarily disable them. Once you are sure that you can print, re-enable the application.
- Node name: The Node name appears in the current BRAdmin Light window. The default node name of the print server in the machine is "BRNxxxxxxxxxxxx" for a wired network or "BRWxxxxxxxxxxxx" for a wireless network. ("xxxxxxxxxxxx" is your machine's MAC Address / Ethernet Address.)
- The default password for Brother print servers is "access".

1 Start the BRAdmin Light utility.

■ Windows®

Click **Start / All Programs**¹ / **Brother / BRAdmin Light / BRAdmin Light**.

¹ **Programs** for Windows® 2000 users

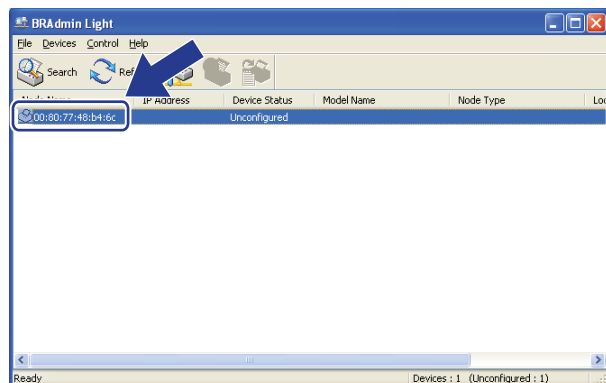
■ Macintosh

Double-click **Macintosh HD** (Startup Disk) / **Library / Printers / Brother / Utilities / BRAdmin Light.jar** file.

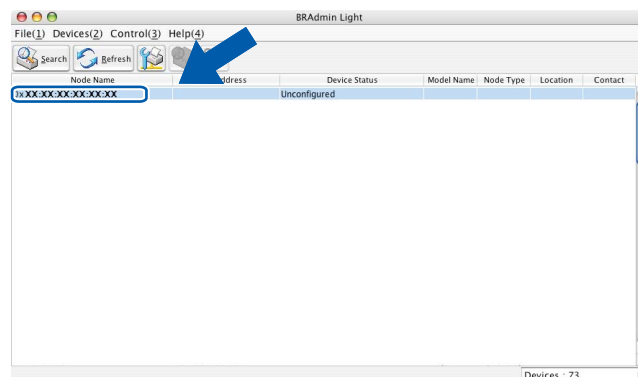
2 BRAdmin Light will search for new devices automatically.

- 3 Double-click the unconfigured device.

Windows®



Macintosh



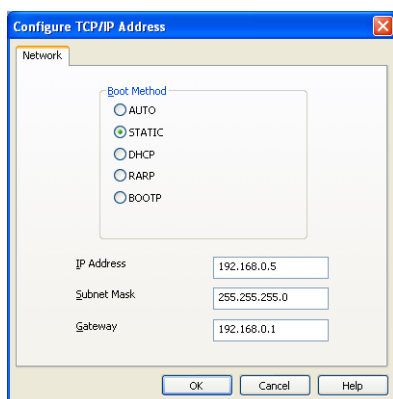
2

Note

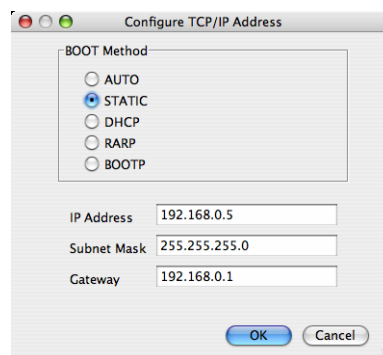
- If the print server is set to its factory default settings (if you do not use a DHCP/BOOTP/RARP server), the device will appear as **Unconfigured** in the BRAdmin Light utility screen.
- You can find the Node Name and MAC Address (Ethernet Address) by printing the Network Configuration List. (See *Printing the Network Configuration List* on page 52 for information on how to print the Network Configuration List on your print server.) You can also find the Node Name and MAC Address from the control panel. (See *Chapter 5: Control panel setup*.)

- 4 Choose **STATIC** from **Boot Method (BOOT Method)**. Enter the **IP Address**, **Subnet Mask** and **Gateway** (if needed) of your print server.

Windows®



Macintosh



- 5 Click **OK**.
- 6 With the correctly programmed IP address, you will see the Brother print server in the device list.

Other Management Utilities

Your Brother machine has the following management utilities other than the BRAdmin Light utility. You can change your network settings using these utilities.

Web Based Management (web browser)

A standard web browser can be used to change your print server settings using the HTTP (Hyper Text Transfer Protocol). (See *How to configure the machine settings using Web Based Management (web browser)* on page 72.)

BRAdmin Professional 3 utility (Windows®)

BRAdmin Professional 3 is a utility for more advanced management of network connected Brother devices. This utility can search for Brother products on your network and view the device status from an easy to read Explorer style window that changes color identifying the status of each device. You can configure network and device settings along with the ability to update device firmware from a Windows® computer on your LAN. BRAdmin Professional 3 can also log activity of Brother devices on your network and export the log data in an HTML, CSV, TXT or SQL format.

For users who want to monitor locally connected machines, install the Print Auditor Client software on the client PC. This utility allows you to monitor machines that are connected to a client PC via the USB or parallel interface from BRAdmin Professional 3.

For more information and to download the software, visit us at <http://solutions.brother.com/>.



Note

- Please use the latest version of the BRAdmin Professional 3 utility that is available as a download from <http://solutions.brother.com/>. This utility is only available for Windows® users.
 - If you are using a firewall function of anti-spyware or antivirus applications, temporarily disable them. Once you are sure that you can print, configure the software settings following the instructions.
 - Node name: The Node name for each Brother device on the network appears in BRAdmin Professional 3. The default Node name is "BRNxxxxxxxxxxx" for a wired network or "BRWxxxxxxxxxxx" for a wireless network. ("xxxxxxxxxxx" is your machine's MAC Address / Ethernet Address.)
-

Web BRAdmin (Windows®)

Web BRAdmin is a utility for managing network connected Brother devices. This utility can search for Brother products on your network, view the status and configure the network settings.

Unlike BRAdmin Professional 3, which is designed for Windows® only, Web BRAdmin is a server based utility that can be accessed from any client PC with a web browser that supports JRE (Java Runtime Environment). By installing the Web BRAdmin server utility on a computer running IIS¹, administrators can connect to the Web BRAdmin server using a web browser, which then communicates with the device itself.

For more information and to download the software, visit us at <http://solutions.brother.com/>.

¹ Internet Information Server 4.0 or Internet Information Services 5.0/5.1/6.0/7.0

BRPrint Auditor (Windows®)

The BRPrint Auditor software brings the monitoring power of Brother network management tools to locally connected machines. This utility allows a client computer to collect usage and status information from a Brother machine connected via the parallel or USB interface. The BRPrint Auditor can then pass this information to another computer on the network running BRAdmin Professional 3 or Web BRAdmin 1.45 or greater. This allows the administrator to check items such as page counts, toner and drum status and the firmware version. In addition to reporting to Brother network management applications this utility can E-mail the usage and status information directly to a predefined E-mail address in a CSV or XML file format (SMTP Mail support required). The BRPrint Auditor utility also supports E-mail notification for reporting warning and error conditions.

Configuring your machine for a wireless network (For MFC-9560CDW and MFC-9970CDW)

Overview

To connect your machine to your wireless network, we recommend you to follow the steps in the *Quick Setup Guide* using WPS or AOSS™ from the control panel menu. By using this method, you can easily connect your machine to your wireless network.

Please read this chapter for additional methods on how to configure the wireless network settings. For information on TCP/IP settings, see *How to change your machine's network settings (IP address, Subnet mask and Gateway)* on page 4.



Note

- To achieve optimum results with normal everyday document printing, place the Brother machine as close to the WLAN access point/router as possible with minimal obstructions. Large objects and walls between the two devices as well as interference from other electronic devices can affect the data transfer speed of your documents.

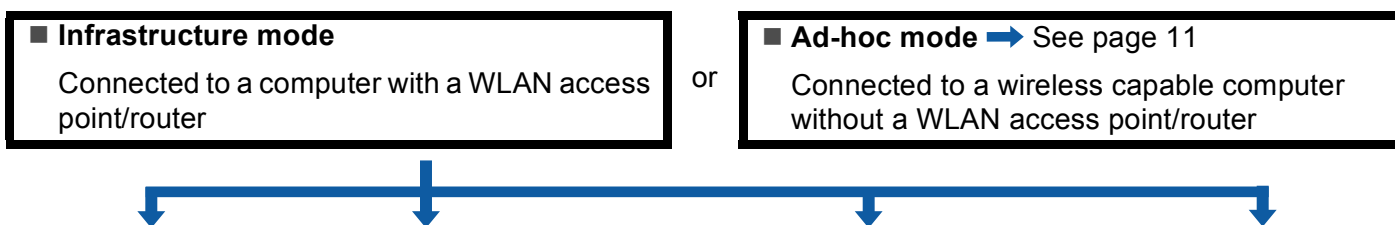
Due to these factors, wireless may not be the best method of connection for all types of documents and applications. If you are printing large files, such as multi-page documents with mixed text and large graphics, you may want to consider choosing wired Ethernet for a faster data transfer, or USB for the fastest throughput speed.

- Although the Brother machine can be used in both a wired and wireless network, only one connection method can be used at a time.
- Before configuring wireless settings, you will need to know your Network name: (SSID, ESSID) and Network Key. If you are using an enterprise wireless network you also need to know the User ID and Password.

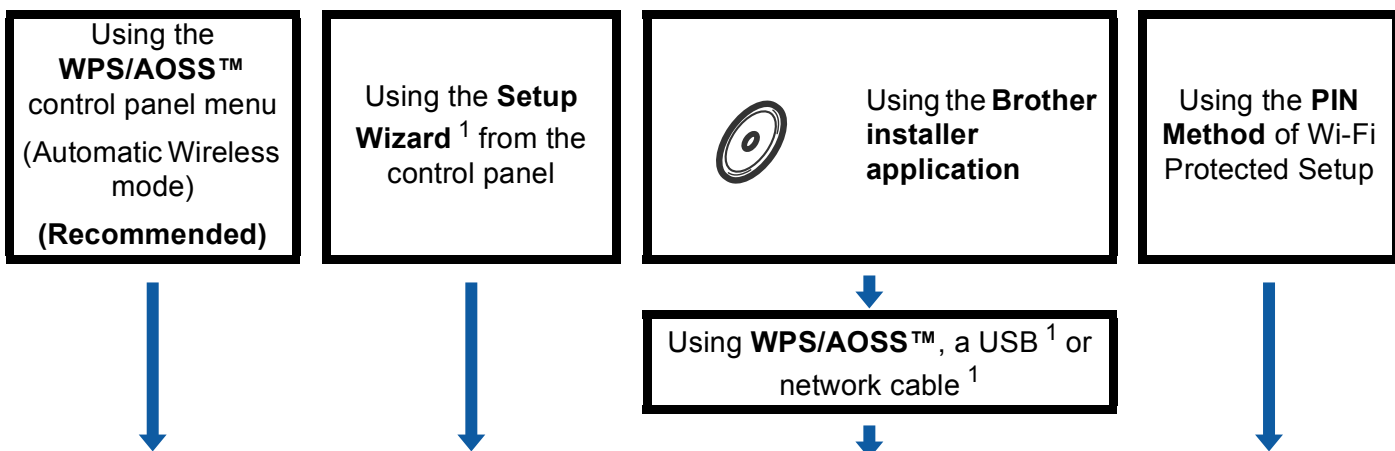
Step by step chart for wireless network configuration

For Infrastructure mode

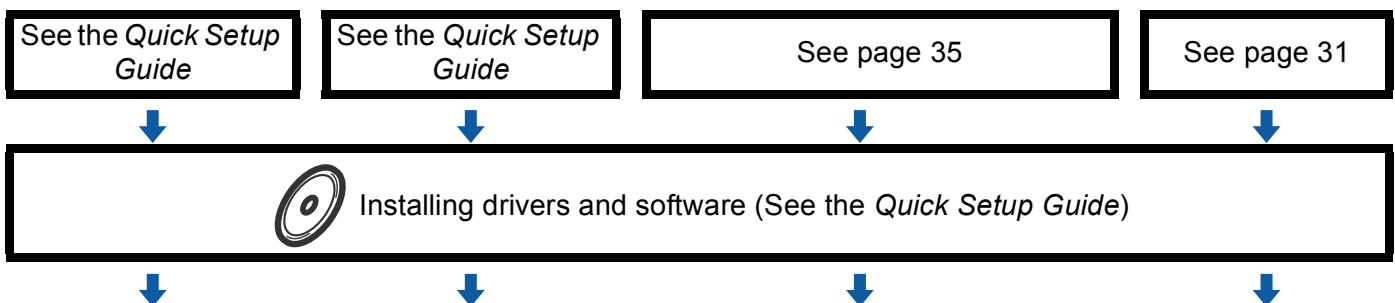
1 Confirm your network environment. See page 12.



2 Confirm your wireless network setup method. See page 13.



3 Configure your machine for a wireless network. See page 17.

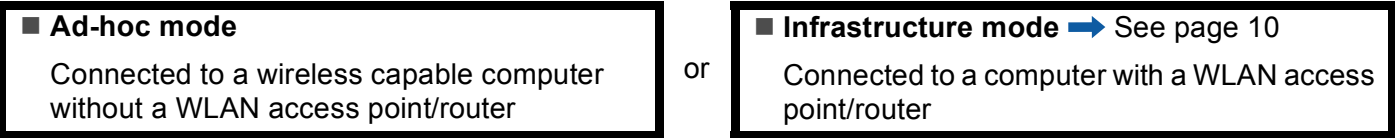


¹ Supporting IEEE 802.1x

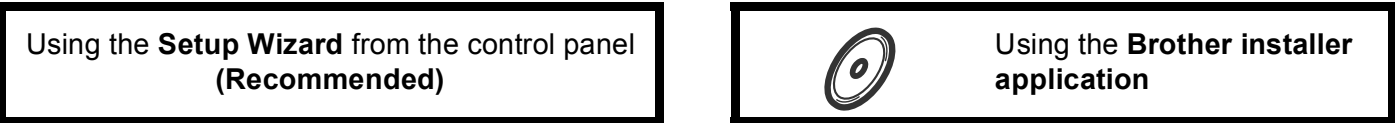
OK! Wireless configuration and installing the printer driver have been completed.

For Ad-hoc mode

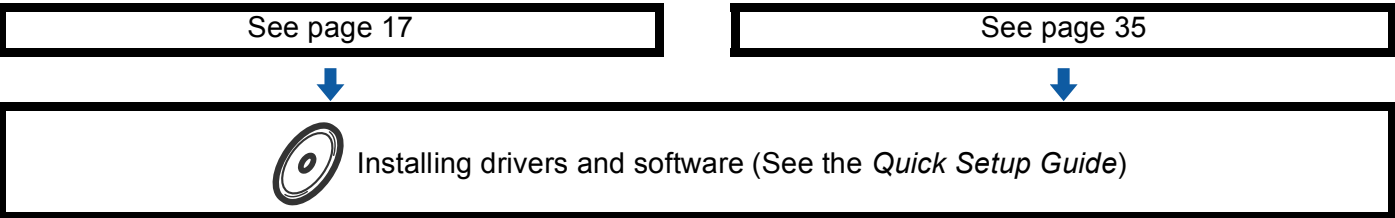
1 Confirm your network environment. See page 12.



2 Confirm your wireless network setup method. See page 13.



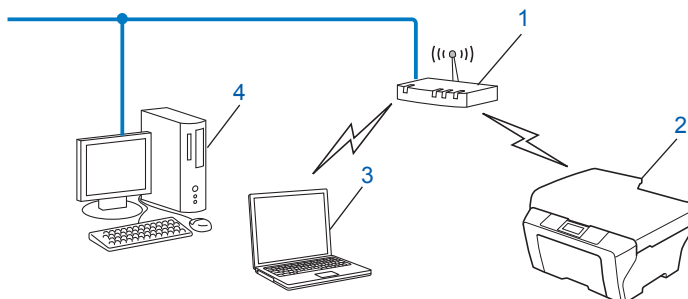
3 Configure your machine for a wireless network. See page 17.



 **Wireless configuration and installing the printer driver have been completed.**

Confirm your network environment

Connected to a computer with a WLAN access point/router in the network (Infrastructure mode)



1 WLAN access point/Router¹

¹ If your computer supports Intel® MWT (My WiFi Technology), you can use your computer as a Wi-Fi Protected Setup supported access point.

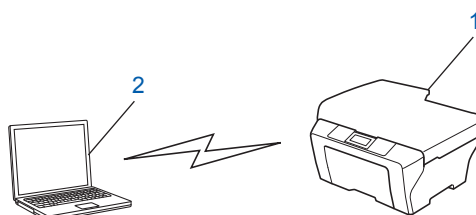
2 Wireless network machine (your machine)

3 Wireless capable computer connected to the WLAN access point/router

4 Wired computer which is not wireless capable connected to the WLAN access point/router with a network cable

Connected to a wireless capable computer without a WLAN access point/router in the network (Ad-hoc mode)

This type of network does not have a central WLAN access point/router. Each wireless client communicates directly with each other. When the Brother wireless machine (your machine) is part of this network, it receives all print jobs directly from the computer sending the print data.



1 Wireless network machine (your machine)

2 Wireless capable computer



Note

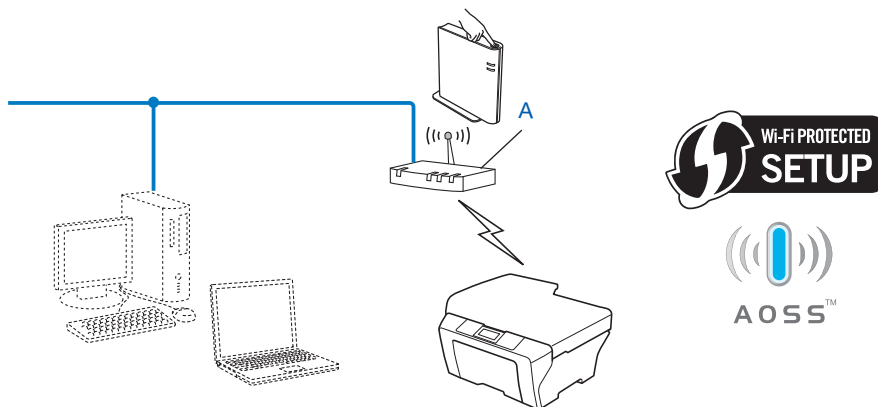
We do not guarantee the wireless network connection with Windows Server® products in Ad-hoc mode.

Confirm your wireless network setup method

There are four methods to configure your wireless network machine. Use WPS/AOSS™ from the control panel menu (recommended), Setup Wizard from the control panel, the Brother installer application on the CD-ROM or the PIN Method of Wi-Fi Protected Setup. The setup process will be different depending on your network environment.

Configuration using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode) (Infrastructure mode only) (Recommended)

We recommend that you use WPS or AOSS™ from the control panel menu to configure your wireless network settings if your WLAN access point/router (A) supports either Wi-Fi Protected Setup (PBC¹) or AOSS™.



¹ Push Button Configuration

Configuration using the machine's control panel Setup Wizard to configure your machine for a wireless network

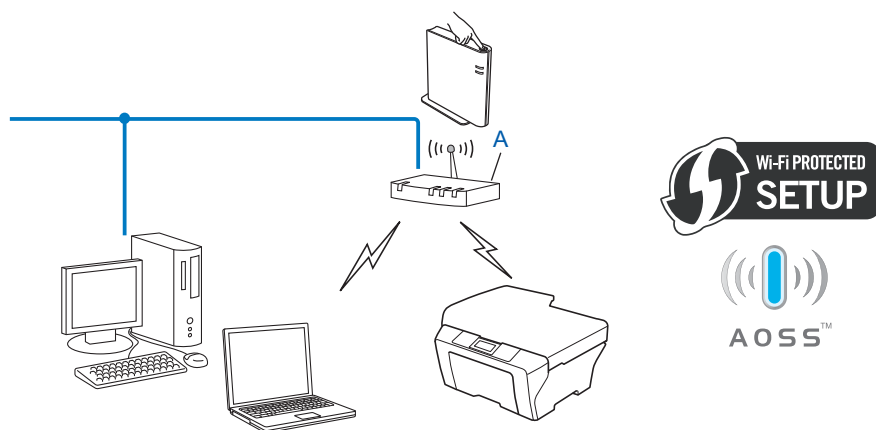
You can use the machine's control panel to configure your wireless network settings. By using the control panel **Setup Wizard** function, you can easily connect your Brother machine to your wireless network. **You must know your wireless network settings before you proceed with this installation.**

Configuration using the Brother installer application on the CD-ROM to configure your machine for a wireless network

You can also use the Brother installer application on the CD-ROM we have provided with the machine. You will be guided by the on-screen instructions until you are able to use your Brother wireless network machine. **You must know your wireless network settings before you proceed with this installation.**

Configuration using the Automatic Wireless mode

If your WLAN access point/router (A) supports either Wi-Fi Protected Setup (PBC ¹) or AOSS™, you can configure the machine easily without knowing your wireless network settings using the Brother installer application.

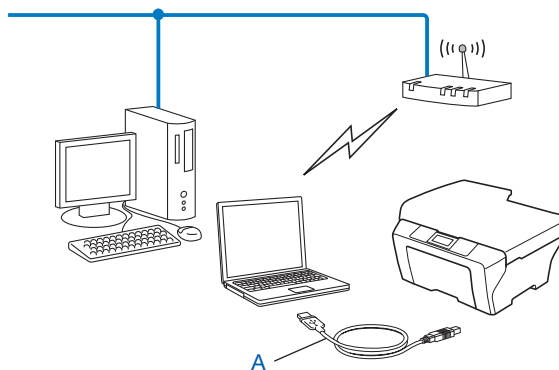


¹ Push Button Configuration

Configuration temporarily using a USB or network cable

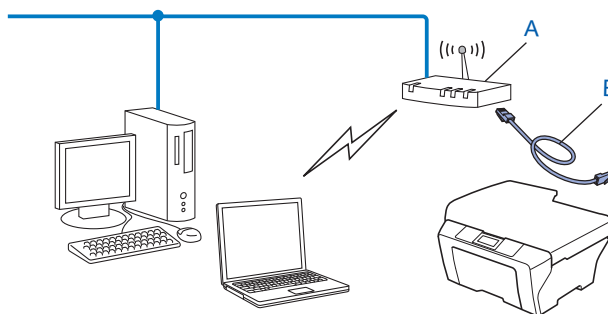
You can temporarily use a USB cable or network cable when you configure your Brother machine in this method.

- You can remotely configure the machine from a computer that is also on the network using a USB cable (A)¹.



¹ You can configure the wireless settings of the machine using a USB cable temporarily connected to a wired or wireless computer.

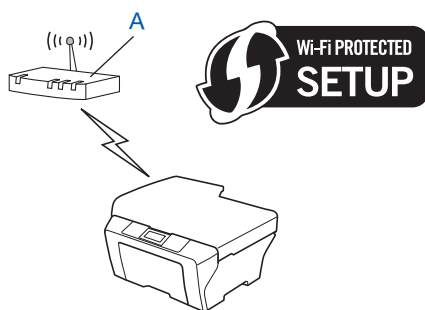
- If there is an Ethernet Hub or Router on the same network as the WLAN access point (A), you can temporarily connect the Hub or Router to the machine using a network cable (B). You can then remotely configure the machine from a computer on the network.



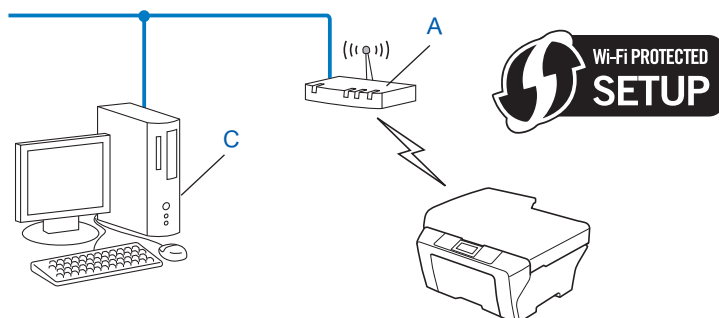
Configuration using the PIN Method of Wi-Fi Protected Setup to configure your machine for a wireless network (Infrastructure mode only)

If your WLAN access point/router (A) supports Wi-Fi Protected Setup, you can also configure using the PIN Method of Wi-Fi Protected Setup.

- Connection when the WLAN access point/router (A) doubles as a Registrar ¹.



- Connection when another device (C), such as a computer is used as a Registrar ¹.



¹ The Registrar is a device that manages the wireless LAN.

Configuring your machine for a wireless network (For Infrastructure mode and Ad-hoc mode)

! IMPORTANT

- If you are going to connect your Brother machine to your network, we recommend that you contact your system administrator prior to installation. **You must know your wireless network settings before you proceed with this installation.**
- If you have previously configured the wireless settings of the machine, you must reset the network LAN settings before you can configure the wireless settings again. Press **Menu**, **7**, **0** for **Network Reset**, press **1** for **Reset** and then choose **1** for **Yes** to accept the change. For Touchscreen models, press **MENU**, **Network**, **▲** or **▼** to display **Network Reset** then press **Network Reset**, and choose **Yes** and then press and hold **Yes** again for 2 seconds to confirm the change. The machine will restart automatically.

Using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode)

If your WLAN access point/router supports either Wi-Fi Protected Setup (PBC ¹) or AOSS™, you can configure the machine easily without knowing your wireless network settings. Your Brother machine has the WPS/AOSS™ menu on the control panel. See the *Quick Setup Guide* for more information.

¹ Push Button Configuration

Using the Setup Wizard from the control panel

You can configure your Brother machine by using the **Setup Wizard** function. This is located in the **Network** menu on the machine's control panel.

- If you are configuring your machine for a smaller wireless network, such as your home environment:
 - To configure your machine for an existing wireless network using the SSID and Network Key (if required), see the *Quick Setup Guide*.
 - If your WLAN access point/router is set to not broadcast the SSID name, see *Configuring your machine when the SSID is not broadcast* on page 18.
- If you are configuring your machine for an IEEE 802.1x supported wireless network, see *Configuring your machine for an enterprise wireless network* on page 23.
- If you are configuring your machine using Wi-Fi Protected Setup (PIN Method), see *Using the PIN Method of Wi-Fi Protected Setup* on page 31.

Configuring your machine when the SSID is not broadcast

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.

Check and record the current wireless network settings.

Network name: (SSID, ESSID)

3

Communication Mode	Authentication method	Encryption mode	Network key
Infrastructure	Open system	NONE	—
		WEP	
	Shared key	WEP	
	WPA/WPA2-PSK	AES	
		TKIP ¹	
Ad-hoc	Open system	NONE	—
		WEP	

¹ TKIP is supported for WPA-PSK only.

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	Network key
Infrastructure	WPA2-PSK	AES	12345678



Note

If your router uses WEP encryption, enter the key used as the first WEP key. Your Brother machine supports the use of the first WEP key only.

- 2 Press **Menu**.
- 3 Press **▲** or **▼** to choose **Network**.
Press **OK**.
- 4 Press **▲** or **▼** to choose **WLAN**.
Press **OK**.
- 5 Press **▲** or **▼** to choose **Setup Wizard**.
Press **OK**.
- 6 When **WLAN Enable ?** is displayed, press **▲** or **▼** to choose **1.On** and press **OK** to accept.
This will start the wireless setup wizard.
To cancel, press **Stop/Exit**.
- 7 The machine will search for your network and display a list of available SSIDs.
Choose **<New SSID>** using **▲** or **▼**.
Press **OK**.
- 8 Enter the SSID name. (For information how to enter text, see the *Quick Setup Guide*.)
Press **OK**.
- 9 Using **▲** or **▼**, choose **Ad-hoc** or **Infrastructure** when instructed.
Press **OK**.
Do one of the following:
If you chose **Ad-hoc**, go to step 11.
If you chose **Infrastructure**, go to step 10.
- 10 Choose the Authentication method using **▲** or **▼**, and press **OK**.
Do one of the following:
If you chose **Open System**, go to step 11.
If you chose **Shared Key**, go to step 12.
If you chose **WPA/WPA2-PSK**, go to step 13.
- 11 Choose the Encryption type **None** or **WEP** using **▲** or **▼**, and press **OK**.
Do one of the following:
If you chose **None**, go to step 15.
If you chose **WEP**, go to step 12.
- 12 Enter the WEP key you wrote down in step 1. Press **OK**. Go to step 15. (For information how to enter text, see the *Quick Setup Guide*.)
- 13 Choose the Encryption type, **TKIP** or **AES** using **▲** or **▼**. Press **OK**. Go to step 14.

- 14 Enter the WPA key you wrote down in step 1 and press **OK**. Go to step 15. (For information how to enter text, see the *Quick Setup Guide*.)
- 15 To apply the settings, choose **Yes**. To cancel, choose **No**.
Do one of the following:
If you chose **Yes**, go to step 16.
If you chose **No**, go back to step 7.
- 16 The machine starts to connect to the wireless device you have chosen.
- 17 If your wireless device is connected successfully, the display shows **Connected**.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

For Touchscreen models

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.
Check and record the current wireless network settings.

Network name: (SSID, ESSID)

Communication Mode	Authentication method	Encryption mode	Network key
Infrastructure	Open system	NONE	
		WEP	—
	Shared key	WEP	
	WPA/WPA2-PSK	AES	
		TKIP ¹	
Ad-hoc	Open system	NONE	
		WEP	—

¹ TKIP is supported for WPA-PSK only.

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	Network key
Infrastructure	WPA2-PSK	AES	12345678



Note

If your router uses WEP encryption, enter the key used as the first WEP key. Your Brother machine supports the use of the first WEP key only.

- 2 Press **MENU**.
- 3 Press **Network**.
- 4 Press **WLAN**.
- 5 Press **Setup Wizard**.
- 6 When **WLAN Enable?** is displayed, press **On** to accept.
This will start the wireless setup wizard.
To cancel, press **Stop/Exit**.
- 7 The machine will search for your network and display a list of available SSIDs. Choose **<New SSID>** using **▲** or **▼**.

- 8 Enter the SSID name. (For information how to enter text, see the *Quick Setup Guide*.)
Press OK.
- 9 Press Ad-hoc or Infrastructure when instructed.
Do one of the following:
If you chose Ad-hoc, go to step 11.
If you chose Infrastructure, go to step 10.
- 10 Choose and press the Authentication method.
Do one of the following:
If you chose Open System, go to step 11.
If you chose Shared Key, go to step 12.
If you chose WPA/WPA2-PSK, go to step 13.
- 11 Choose and press the Encryption type None or WEP.
Do one of the following:
If you chose None, go to step 15.
If you chose WEP, go to step 12.
- 12 Enter the WEP key you wrote down in step 1. Press OK. Go to step 15. (For information how to enter text, see the *Quick Setup Guide*.)
- 13 Choose and press the Encryption type, TKIP or AES. Go to step 14.
- 14 Enter the WPA key you wrote down in step 1 and press OK. Go to step 15. (For information how to enter text, see the *Quick Setup Guide*.)
- 15 To apply the settings, press Yes. To cancel, press No.
Do one of the following:
If you chose Yes, go to step 16.
If you chose No, go back to step 7.
- 16 The machine starts to connect to the wireless device you have chosen.
- 17 If your wireless device is connected successfully, the display shows *Connected*.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

Configuring your machine for an enterprise wireless network

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.

Check and record the current wireless network settings.

Network name: (SSID, ESSID)

3

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	LEAP	CKIP		
	EAP-FAST/NONE	AES		
		TKIP		
	EAP-FAST/MS-CHAPv2	AES		
		TKIP		
	EAP-FAST/GTC	AES		
		TKIP		
	PEAP/MS-CHAPv2	AES		
		TKIP		
	PEAP/GTC	AES		
		TKIP		
	EAP-TTLS/CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAPv2	AES		
		TKIP		
	EAP-TTLS/PAP	AES		
		TKIP		
	EAP-TLS	AES		—
		TKIP		—

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	EAP-FAST/MS-CHAPv2	AES	Brother	12345678



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate name you want to use. For installing the certificate, see *Using Certificates for device security* on page 107.
- If you verify your machine using the Common Name of the Server Certificate, we recommend you write down the Common Name before you start configuration. Contact your network administrator about the Common Name of the Server Certificate.

3

- 2 Press **Menu**.
- 3 Press **▲** or **▼** to choose `Network`.
Press **OK**.
- 4 Press **▲** or **▼** to choose `WLAN`.
Press **OK**.
- 5 Press **▲** or **▼** to choose `Setup Wizard`.
Press **OK**.
- 6 When `WLAN Enable ?` is displayed, press **▲** or **▼** to choose `1.On` and press **OK** to accept.
This will start the wireless setup wizard.
To cancel, press **Stop/Exit**.
- 7 The machine will search for your network and display a list of available SSIDs.
You should see the SSID you wrote down earlier. If the machine finds more than one network use **▲** or **▼** key to choose your network, then press **OK**. Go to step 11.
If your access point is set to not broadcast the SSID, you will have to manually add the SSID name. Go to step 8.
- 8 Choose `<New SSID>` using **▲** or **▼**.
Press **OK**. Go to step 9.
- 9 Enter the SSID name. (For information how to enter text, see the *Quick Setup Guide*.)
Press **OK**. Go to step 10.
- 10 Using **▲** or **▼**, choose `Infrastructure` when instructed.
Press **OK**.

- 11 Choose the Authentication method using ▲ or ▼, and press **OK**.
Do one of the following:
If you chose `LEAP`, go to step 17.
If you chose `EAP-FAST`, go to step 12.
If you chose `PEAP`, go to step 12.
If you chose `EAP-TTLS`, go to step 12.
If you chose `EAP-TLS`, go to step 13.
- 12 Choose the Inner Authentication method `NONE`, `CHAP`, `MS-CHAP`, `MS-CHAPv2`, `GTC` or `PAP` using ▲ or ▼, and press **OK**.
Go to step 13.



Note

Depending on your Authentication method, the Inner Authentication method selections differ.

- 13 Choose encryption type `TKIP` or `AES` using ▲ or ▼, and press **OK**.
Do one of the following:
If your Authentication method is `EAP-TLS`, go to step 14.
For other Authentication methods, go to step 15.
- 14 The machine will display a list of available Client Certificates. Choose the certificate and go to step 15.
- 15 Choose the verification method `No Verification`, `CA` or `CA + Server ID` using ▲ or ▼, and press **OK**.
Do one of the following:
If you chose `CA + Server ID`, go to step 16.
For other selections, go to step 17.



Note

If you have not imported a CA certificate in your machine, the machine will display `No Verification`. To import a CA certificate, see *Using Certificates for device security* on page 107.

- 16 Enter the server ID. (For information how to enter text, see the *Quick Setup Guide*.) Go to step 17.

- 17 Enter the user ID you wrote down in step 1. Press **OK**. (For information how to enter text, see the *Quick Setup Guide*.)
Do one of the following:
If your Authentication method is EAP-TLS, go to step 19.
For other Authentication methods, go to step 18.
- 18 Enter the Password you wrote down in step 1. Press **OK**. Go to step 19.
- 19 To apply the settings, choose **Yes**. To cancel, choose **No**.
Do one of the following:
If you chose **Yes**, go to step 20.
If you chose **No**, go back to step 7.
- 20 The machine starts to connect to the wireless network you have chosen.
- 21 If your wireless device is connected successfully, the display shows **Connected**.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

For Touchscreen models

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.

Check and record the current wireless network settings.

Network name: (SSID, ESSID)

3

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	LEAP	CKIP		
	EAP-FAST/NONE	AES		
		TKIP		
	EAP-FAST/MS-CHAPv2	AES		
		TKIP		
	EAP-FAST/GTC	AES		
		TKIP		
	PEAP/MS-CHAPv2	AES		
		TKIP		
	PEAP/GTC	AES		
		TKIP		
	EAP-TTLS/CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAPv2	AES		
		TKIP		
	EAP-TTLS/PAP	AES		
		TKIP		
	EAP-TLS	AES		—
		TKIP		—

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	EAP-FAST/MS-CHAPv2	AES	Brother	12345678



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate name you want to use. For installing the certificate, see *Using Certificates for device security* on page 107.
- If you verify your machine using the Common Name of the Server Certificate, we recommend you write down the Common Name before you start configuration. Contact your network administrator about the Common Name of the Server Certificate.

3

- 2 Press **MENU**.
- 3 Press **Network**.
- 4 Press **WLAN**.
- 5 Press **Setup Wizard**.
- 6 When **WLAN Enable?** is displayed, press **On** to accept.
This will start the wireless setup wizard.
To cancel, press **Stop/Exit**.
- 7 The machine will search for your network and display a list of available SSIDs.
You should see the SSID you wrote down earlier. If the machine finds more than one network use **▲** or **▼** key to choose your network. Go to step 11.
If your access point is set to not broadcast the SSID, you will have to manually add the SSID name. Go to step 8.
- 8 Choose **<New SSID>** using **▲** or **▼**.
Go to step 9.
- 9 Enter the SSID name. (For information how to enter text, see the *Quick Setup Guide*.)
Press **OK**. Go to step 10.
- 10 Choose **Infrastructure** when instructed.

- 11 Choose the Authentication method using ▲ or ▼.
Do one of the following:
If you chose LEAP, go to step 17.
If you chose EAP-FAST, go to step 12.
If you chose PEAP, go to step 12.
If you chose EAP-TTLS, go to step 12.
If you chose EAP-TLS, go to step 13.
- 12 Choose the Inner Authentication method None, CHAP, MS-CHAP, MS-CHAPv2, GTC or PAP using ▲ or ▼.
Go to step 13.



Note

Depending on your Authentication method, the Inner Authentication method selections differ.

- 13 Choose encryption type TKIP or AES using ▲ or ▼.
Do one of the following:
If your Authentication method is EAP-TLS, go to step 14.
For other Authentication methods, go to step 15.
- 14 The machine will display a list of available Client Certificates. Choose the certificate and go to step 15.
- 15 Choose the verification method No Verification, CA or CA + Server ID using ▲ or ▼.
Do one of the following:
If you chose CA + Server ID, go to step 16.
For other selections, go to step 17.



Note

If you have not imported a CA certificate in your machine, the machine will display No Verification.
To import a CA certificate, see *Using Certificates for device security* on page 107.

- 16 Enter the server ID. (For information how to enter text, see the *Quick Setup Guide*.) Go to step 17.
- 17 Enter the user ID you wrote down in step 1. Press OK. (For information how to enter text, see the *Quick Setup Guide*.)
Do one of the following:
If your Authentication method is EAP-TLS, go to step 19.
For other Authentication methods, go to step 18.

- 18 Enter the Password you wrote down in step 1. Press **OK**. Go to step 19.
- 19 To apply the settings, choose **Yes**. To cancel, choose **No**.
Do one of the following:
If you chose **Yes**, go to step 20.
If you chose **No**, go back to step 7.
- 20 The machine starts to connect to the wireless network you have chosen.
- 21 If your wireless device is connected successfully, the display shows **Connected**.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

Using the Brother installer application on the CD-ROM to configure your machine for a wireless network

For installation, see *Wireless configuration using the Brother installer application (For MFC-9560CDW and MFC-9970CDW)* on page 35.

Using the PIN Method of Wi-Fi Protected Setup

If your WLAN access point/router supports Wi-Fi Protected Setup (PIN Method), you can configure the machine easily. The PIN (Personal Identification Number) Method is one of the connection methods developed by the Wi-Fi Alliance®. By inputting a PIN which is created by an Enrollee (your machine) to the Registrar (a device that manages the wireless LAN), you can setup the WLAN network and security settings. See the user's guide supplied with your WLAN access point/router for instructions on how to access the Wi-Fi Protected Setup mode.



Note

Routers or access points that support Wi-Fi Protected Setup have a symbol as shown below.



- 1 Press **Menu**, **7**, **2**, **4** for WPS w/PIN Code.
- 2 The LCD will show an 8 digit PIN and the machine starts searching for a WLAN access point/router for 5 minutes.
- 3 Using a computer that is on the network, type "http://access point's IP address/" into your browser. (Where "access point's IP address" is the IP address of the device that is used as the Registrar¹) Go to the WPS (Wi-Fi Protected Setup) setting page and input the PIN which the LCD shows in step 2 to the Registrar and follow the on-screen instructions.

¹ The Registrar is normally the WLAN access point/router.



Note

The setting page is different, depending on the brand of WLAN access point/router. See the instruction supplied with your WLAN access point/router.



Windows Vista®/Windows® 7

If you are using your computer as a Registrar, follow these steps:



Note

- To use a Windows Vista® or Windows® 7 computer as a Registrar, you need to register it to your network in advance. See the instruction supplied with your WLAN access point/router.
- If you use Windows® 7 as a Registrar, you can install the printer driver after the wireless configuration by following the on-screen instructions. If you want to install the full driver and software package, follow the steps in *Quick Setup Guide* for installation.

- 1 (Windows Vista®)
Click the  button and then **Network**.
(Windows® 7)
Click the  button and then **Devices and Printers**.
- 2 (Windows Vista®)
Click **Add a wireless device**.
(Windows® 7)
Click **Add a device**.
- 3 Choose your machine and click **Next**.
- 4 Input the PIN which the LCD shows in step ② and then click **Next**.
- 5 Choose your network that you want to connect to, and then click **Next**.
- 6 Click **Close**.

- ④ If your wireless device is connected successfully, the display shows *Connected*.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

For Touchscreen models

- 1 Press **MENU**.
- 2 Press **Network**.
- 3 Press **WLAN**.
- 4 Press **▲** or **▼** to display **WPS w/PIN Code**, and then press **WPS w/PIN Code**.
- 5 The LCD will show an 8 digit PIN and the machine starts searching for an access point for 5 minutes.
- 6 Using a computer that is on the network, type “[http://access_point's IP address/](http://access_point's_IP_address/)” into your browser.
(Where “access point's IP address” is the IP address of the device that is used as the Registrar¹.) Go to the WPS (Wi-Fi Protected Setup) setting page and input the PIN which the LCD shows in 5 to the Registrar and follow the on-screen instructions.

¹ The Registrar is normally the WLAN access point / router.



Note

The setting page is different, depending on the brand of access point / router. See the instruction manual supplied with your access point / router.



Windows Vista®/Windows® 7

If you are using your computer as a Registrar, follow these steps:



Note

- To use a Windows Vista® or Windows® 7 computer as a Registrar, you need to register it to your network in advance. See the instruction manual that came with your WLAN access point / router.
- If you use Windows® 7 as a Registrar, you can install the printer driver after the wireless configuration by following the on-screen instructions. If you want to install the full driver and software package, follow the steps in *Quick Setup Guide* for installation.

- 1 (Windows Vista®)
Click the  button and then **Network**.
(Windows® 7)
Click the , and then **Devices and Printers**.
- 2 (Windows Vista®)
Click **Add a wireless device**.
(Windows® 7)
Click **Add a device**.
- 3 Choose your machine and click **Next**.
- 4 Input the PIN which the LCD shows in step ⑤ and then click **Next**.
- 5 Choose your network that you want to connect to, and then click **Next**.
- 6 Click **Close**.

- 7 If your wireless device is connected successfully, the display shows *Connected*.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

Wireless configuration using the Brother installer application (For MFC-9560CDW and MFC-9970CDW)

Before configuring the wireless settings

! IMPORTANT

- The following instructions will install your Brother machine in a network environment using the Brother installer application found on the CD-ROM we have provided with the machine.
- You can also setup your Brother machine using WPS or AOSS™ from the control panel which we recommend. You can find instructions in the supplied *Quick Setup Guide*.
- If you have previously configured the wireless settings of the machine, you must reset the network LAN settings before you can configure the wireless settings again. Press **Menu**, **7**, **0** for **Network Reset**, press **1** for **Reset** and then choose **1** for **Yes** to accept the change. For Touchscreen models, press **MENU**, **Network**, **▲** or **▼** to display **Network Reset** then press **Network Reset**, and choose **Yes** and then press and hold **Yes** again for 2 seconds to confirm the change. The machine will restart automatically.
- If you are using the Windows® Firewall or a firewall function of anti-spyware or antivirus applications, temporarily disable them. Once you are sure that you can print please re-enable your firewall.
- You need to temporarily use a USB cable or an Ethernet (LAN) cable during configuration.
- **You must know your wireless network settings before you proceed with this installation.**

Make sure you take notes on all the current settings such as SSID, authentication and encryption of your wireless network environment. If you do not know them, contact your network administrator or the manufacturer of your WLAN access point/router.

Configure the wireless settings

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.
Check and record the current wireless network settings.

For a personal wireless network configuration

If you are configuring your machine for a smaller wireless network, such as your home environment, record your SSID and the Network key.

Network name (SSID, ESSID)	Network Key

For example:

Network name (SSID, ESSID)	Network Key
HELLO	12345678

For an enterprise wireless network configuration

If you are configuring your machine for an IEEE 802.1x supported wireless network, record your Authentication method, Encryption method, User ID and Password.

Network name: (SSID, ESSID)

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	LEAP	CKIP		
	EAP-FAST/NONE	AES		
		TKIP		
	EAP-FAST/MS-CHAPv2	AES		
		TKIP		
	EAP-FAST/GTC	AES		
		TKIP		
	PEAP/MS-CHAPv2	AES		
		TKIP		
	PEAP/GTC	AES		
		TKIP		
	EAP-TTLS/CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAPv2	AES		
		TKIP		
	EAP-TTLS/PAP	AES		
		TKIP		
	EAP-TLS	AES		—
		TKIP		—

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	EAP-FAST/MS-CHAPv2	AES	Brother	12345678



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate name you want to use. For installing the certificate, see *Using Certificates for device security* on page 107.
- If you verify your machine using the Common Name of the Server Certificate, we recommend you write down the Common Name before you start configuration. Contact your network administrator about the Common Name of the Server Certificate.

-
- 2 Put the supplied CD-ROM into your CD-ROM drive.

(Windows®)

- 1 The opening screen will appear automatically.
If the model name screen appears, choose your machine. If the language screen appears, choose your language.
- 2 The CD-ROM main menu will appear. Click **Initial Installation**.



Note

- If the window does not appear, use Windows® Explorer to run the Start.exe program from the root folder of the Brother CD-ROM.
- When the **User Account Control** screen appears,
(Windows Vista®) click **Allow**.
(Windows® 7) click **Yes**.

-
- 3 Click **Wireless LAN Setup Wizard**.

(Macintosh)

- 1 Double-click the **MFL-Pro Suite** icon on your desktop.
- 2 Double-click the **Utilities** icon.
- 3 Double-click the **Wireless Device Setup Wizard**.

- ③ Choose **Yes, my Access Point supports WPS or AOSS and I want to use them.** or **No** and then click **Next**.

When you choose **No**, you have the ability to configure the wireless setting in four different ways.

- Using a USB cable temporarily
- Using an Ethernet (LAN) cable temporarily
- Configuring through the control panel manually
- Using Ad-hoc mode




Note

For Ad-hoc setup users:

- If a message to restart your computer appears after the wireless settings have been changed, restart your computer and then go back to step ②.
- You can temporarily change the wireless settings on your computer.

(Windows Vista® and Windows® 7)

- 1 Click the  button and then **Control Panel**.
- 2 Click **Network and Internet** and then the **Network and Sharing Center** icon.
- 3 Click **Connect to a network**.
- 4 You can see the SSID of the wireless machine on the list. Choose **SETUP** and then click **Connect**.
- 5 (For Windows Vista® only)
Click **Connect Anyway** and then **Close**.
- 6 (Windows Vista®)
Click **View status** of **Wireless Network Connection (SETUP)**.
- 7 (Windows® 7)
Click **Wireless Network Connection (SETUP)**.
- 8 Click **Details....** and confirm the **Network Connection Details** screen. It may take a few minutes to change from 0.0.0.0 to the 169.254.x.x IP address to be shown on screen (where x.x. are numbers between 1 and 254).

(Windows® XP SP2 or greater)

- 1 Click **Start** and then **Control Panel**.
- 2 Click the **Network and Internet Connections** icon.
- 3 Click the **Network Connections** icon.
- 4 Choose and right-click **Wireless Network Connection**. Click **View Available Wireless Networks**.
- 5 You can see the SSID of the wireless printer in the list. Choose **SETUP** and click **Connect**.
- 6 Check the **Wireless Network Connection** status. It may take a few minutes to change from 0.0.0.0 to the 169.254.x.x IP address to be shown on screen (where x.x. are numbers between 1 and 254).

(Macintosh)

- 1 Click the AirPort status icon in the menu bar.
- 2 Select **SETUP** from the pop-up menu.
- 3 Your wireless network is connected successfully.

-
- 4 Follow the screen instructions to configure the wireless settings.



You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Install MFL-Pro Suite from the CD-ROM menu.

Network menu

The **Network** menu selections of the control panel allow you to set up the Brother machine for your network configuration. (For more information on how to use the control panel, see the *Basic User's Guide*.) Press **Menu** or **MENU**, then press **▲** or **▼** to choose **Network**. Proceed to the menu selection you wish to configure. (For additional information on the menu, see *Function table and default factory settings* on page 54.)

Please note that the machine is supplied with the BAdmin Light utility, Web Based Management or Remote Setup¹ applications, which also can be used to configure many aspects of the network. (See *Other Management Utilities* on page 7.)

¹ Not available for DCP models.

TCP/IP

If you connect the machine with a network cable to your network, use the **Wired LAN** menu selections. If you connect the machine to a wireless Ethernet network, use the **WLAN** menu selections.

Boot Method

This selection controls how the machine obtains an IP address.

Auto mode

In this mode, the machine will scan the network for a DHCP server. If it can find one, and if the DHCP server is configured to allocate an IP address to the machine, then the IP address supplied by the DHCP server will be used. If no DHCP server is available, then the machine will scan for a BOOTP server. If a BOOTP server is available, and it is configured correctly, the machine will take its IP address from the BOOTP server. If a BOOTP server is not available, the machine will scan for a RARP server. If a RARP server also does not answer, the IP Address is set using the APIPA protocol. After the machine is initially powered ON, it may take a few minutes for the machine to scan the network for a server.

Static mode

In this mode the machine's IP address must be manually assigned. Once entered the IP address is locked to the assigned address.



Note

If you do not want your print server configured via DHCP, BOOTP or RARP, you must set the **Boot Method** to **Static** so that the print server has a static IP address. This will prevent the print server from trying to obtain an IP address from any of these systems. To change the Boot Method, use the machine's control panel, BAdmin Light utility, Web Based Management or Remote Setup.

IP Address

This field displays the current IP address of the machine. If you have chosen a `Boot Method` of `Static`, enter the IP address that you wish to assign to the machine (check with your network administrator for the IP address to use). If you have chosen a method other than `Static`, the machine will attempt to determine its IP address using the DHCP or BOOTP protocols. The default IP address of your machine will probably be incompatible with the IP address numbering scheme of your network. We recommend that you contact your network administrator for an IP address for the network the unit will be connected on.

Subnet Mask

This field displays the current subnet mask used by the machine. If you are not using DHCP or BOOTP to obtain the subnet mask, enter the desired subnet mask. Check with your network administrator for the subnet mask to use.

Gateway

This field displays the current gateway or router address used by the machine. If you are not using DHCP or BOOTP to obtain the gateway or router address, enter the address you wish to assign. If you do not have a gateway or router, leave this field blank. Check with your network administrator if you are unsure.

Node Name

You can register the machine name on the Network. This name is often referred to as a NetBIOS name; it will be the name that is registered by the WINS server on your network. Brother recommends the name "BRNxxxxxxxxxxx" for a wired network or "BRWxxxxxxxxxxx" for a wireless network. ("xxxxxxxxxxx" is your machine's MAC Address / Ethernet Address.)

WINS Config

This selection controls how the machine obtains the IP address of the WINS server.

Auto

Automatically uses a DHCP request to determine the IP addresses for the primary and secondary WINS servers. You must set the BOOT Method to Auto for this feature to work.

Static

Uses a specified IP address for the primary and secondary WINS servers.

WINS Server

Primary WINS Server IP Address

This field specifies the IP address of the primary WINS (Windows® Internet Name Service) server. If set to a non-zero value, the machine will contact this server to register its name with the Windows® Internet Name Service.

Secondary WINS Server IP Address

This field specifies the IP address of the secondary WINS server. It is used as a backup to the Primary WINS server address. If the Primary server is unavailable, the machine still can register itself with a secondary server. If set to a non-zero value, the machine will contact this server to register its name with the Windows® Internet Name Service. If you have a primary WINS server, but no secondary WINS server, simply leave this field blank.

DNS Server

Primary DNS Server IP Address

This field specifies the IP address of the primary DNS (Domain Name System) server.

Secondary DNS Server IP Address

This field specifies the IP address of the secondary DNS server. It is used as a backup to the Primary DNS server address. If the Primary server is unavailable, the machine will contact the Secondary DNS server. If you have a primary DNS server, but no secondary DNS server, simply leave this field blank.

APIPA

The setting of **On** will cause the print server to automatically allocate a Link-Local IP address in the range (169.254.1.0 - 169.254.254.255) when the print server cannot obtain an IP address through the Boot Method you have set. (See *Boot Method* on page 40.) Choosing **Off** means the IP address does not change, when the print server cannot obtain an IP address through the Boot Method you have set.

IPv6

This machine is compatible with IPv6, the next generation Internet protocol. If you want to use the IPv6 protocol, choose **On**. The default setting for IPv6 is **Off**. For more information on the IPv6 protocol, visit <http://solutions.brother.com/>.



Note

- If you set IPv6 to **On**, turn off the power switch and then turn it back on to enable this protocol.
- After you choose IPv6 **On**, this setting will be applied to both the wired and wireless LAN interface.

Ethernet (wired network only)

Ethernet link mode. Auto allows the print server to operate in 100BASE-TX full or half duplex, or in 10BASE-T full or half duplex mode by auto negotiation.

**Note**

If you set this value incorrectly, you may not be able to communicate with your print server.

Status (For DCP-9055CDN, DCP-9270CDN, MFC-9460CDN and MFC-9465CDN)/Wired Status (For MFC-9560CDW and MFC-9970CDW)

This field displays the current wired network status.

5

Setup Wizard (wireless network only)

The **Setup Wizard** guides you through the wireless network configuration. (For more information, see the *Quick Setup Guide* or *Using the Setup Wizard from the control panel* on page 17.)

WPS or AOSS™ (wireless network only)

If your WLAN access point/router supports either Wi-Fi Protected Setup (PBC¹) or AOSS™ (Automatic Wireless mode), you can configure the machine easily without a computer. (For more information, see the *Quick Setup Guide* or *Using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode)* on page 17.)

¹ Push Button Configuration

WPS w/PIN Code (wireless network only)

If your WLAN access point/router supports Wi-Fi Protected Setup (PIN Method), you can configure the machine easily without a computer. (For more information, see *Using the PIN Method of Wi-Fi Protected Setup* on page 31.)

WLAN Status (wireless network only)

Status

This field displays the current wireless network status.

Signal

This field displays the current wireless network signal strength.

SSID

This field displays the current wireless network SSID. The display shows up to 32 characters of the SSID name.

Comm.Mode

This field displays the current wireless network communication mode.

MAC Address

The MAC address is a unique number assigned for the machine's network interface. You can check your machine's MAC address from the control panel.

Set to Default (For MFC-9560CDW and MFC-9970CDW)

The `Set to Default` allows you to reset each wired or wireless settings to the factory default. If you want to reset both wired and wireless settings, see *Reset the network settings to the factory default* on page 51.

Wired Enable (For MFC-9560CDW and MFC-9970CDW)

If you want to use the wired network connection, set `Wired Enable` to `On`.

WLAN Enable (For MFC-9560CDW and MFC-9970CDW)

If you want to use the wireless network connection, set `WLAN Enable` to `On`.



Note

If a network cable is connected to your machine, set `Wired Enable` to `Off`.

E-mail / IFAX (MFC-9970CDW and DCP-9270CDN (E-mail only))

This menu has five selections: `Mail Address`, `Setup Server`, `Setup Mail RX`, `Setup Mail TX` and `Setup Relay`. As this section requires you to enter a lot of text characters, you may find that it is more convenient to use Web Based Management and your favorite web browser to configure these settings. (see *Web Based Management* on page 71) These settings must be configured for the IFAX feature to work. (For more details about Internet fax, see *Internet fax (For MFC-9970CDW)* on page 89.)

You can also access the character you want by repeatedly pressing the appropriate number key using the machine's control panel. (For information how to enter text, see the *Basic User's Guide*.)

Mail Address

You can set your machine's E-mail address.

Setup Server

SMTP

■ SMTP Server

This field displays the node name or IP address of an SMTP mail server (outgoing E-mail server) on your network.

(Ex, "mailhost.brothermail.net" or "192.000.000.001")

■ SMTP Port

This field displays the SMTP port number (for outgoing E-mails) on your network.

■ Auth. for SMTP

You can specify the security method for E-mail notification. (For details on the security methods for E-mail notification, see *Sending or Receiving an E-mail securely* on page 102.)

■ SMTP SSL/TLS

You can choose the encryption method between the machine and the SMTP server.

■ Verify Cert.

You can enable or disable to use the security certificate between the machine and the SMTP server.

POP3

■ POP3 Server

This field displays the node name or IP address of the POP3 server (incoming E-mail server) used by the Brother machine. This address is necessary for the Internet fax features to function correctly.

(Ex, "mailhost.brothermail.net" or "192.000.000.001")

■ POP3 Port

This field displays the POP3 port number (for incoming E-mails) used by the Brother machine.

■ Mailbox Name

You can specify a mailbox name on the POP3 server where the Internet print jobs are to be retrieved.

■ Mailbox Pwd

You can specify the password for the POP3 server account where the Internet print jobs are to be retrieved.



Note

To set for no password, enter a single space.

■ POP3 SSL/TLS

You can choose the encryption method between the machine and the POP3 server.

■ Verify Cert.

You can enable or disable to use the security certificate between the machine and the POP3 server.

■ APOP

You can enable or disable the APOP (Authenticated Post Office Protocol).

Setup Mail RX (For MFC-9970CDW)

Auto Polling

When set to **On**, the machine automatically checks the POP3 server for new messages.

Poll Frequency

Sets the interval for checking for new messages on the POP3 server (default is 10 minutes).

Header

This selection allows the contents of the mail header to be printed when the received message is printed.

5

Del Error Mail

When set to **On**, the machine automatically deletes error mails that the machine cannot receive from the POP3 server.

Notification

The notification feature allows a confirmation of receipt message to be transmitted to the sending station when the Internet Fax has been received.

This feature only works on Internet Fax machines that support the “MDN” specification.

Setup Mail TX

Sender Subject

This field displays the subject that is attached to the Internet fax data being sent from the Brother machine to a computer (default is “Scan to E-mail Server Job” for DCP-9270CDN and “Internet Fax Job” for MFC-9970CDW).

Size Limit

Some E-mail servers do not allow you to send large E-mail documents (the System Administrator will often place a limit on the maximum E-mail size). With this function enabled, the machine will display **Out of Memory** when trying to send E-mail documents over 1 Mbyte in size. The document will not be sent and an error report will be printed. The document you are sending should be separated into smaller documents that will be accepted by the mail server. (For your information, a 42 page document based on the ITU-T Test Chart #1 test chart is approximately 1 Mbyte in size.)

Notification

The notification feature allows a confirmation of receipt message to be transmitted to the sending station when the Internet Fax has been received.

This feature only works on Internet Fax machines that support the “MDN” specification.

Setup Relay (For MFC-9970CDW)

Relay Broadcast

This function allows the machine to receive a document over the Internet, and then relay it to other fax machines through conventional analog landlines.

Relay Domain

You can register the Domain Names (Max. 10) that are allowed to request a Relay Broadcast.

Relay Report

A Relay Broadcast Report can be printed at the machine that will act as a Relay Station for all Relay Broadcasts.

Its primary function is to print reports of any relayed broadcasts that have been sent through the machine. Please note: In order to use this function, you must assign the relay domain in the “Trusted Domains” section of the Relay function settings.



Note

For more information on Relay Broadcast, see *Relay broadcasting* on page 94.

Fax to Server (For MFC-9970CDW)

The Fax to Server feature allows the machine to scan a document and send it over the network to a separate fax server. The document will then be sent from the server as fax data to the destination fax number over standard phone lines. When the Fax to Server feature is set to **On** all automatic fax transmissions from the machine will be sent to the fax server for fax transmission. You can continue to send a fax directly from the machine using the manual fax feature.

To send a document to the fax server the correct syntax for that server must be used. The destination fax number must be sent with a prefix and a suffix that match the parameters used by the fax server. In most cases the syntax for the prefix is "fax=" and the syntax for the suffix would be the domain name of the fax server E-mail gateway. The suffix must also include the "@" symbol at the beginning of the suffix. The prefix and the suffix information must be stored in the machine before you can use the fax to server function. Destination fax numbers can be saved in the One Touch or Speed Dial locations or entered using the dial pad (up to 20 digit numbers). For example if you wanted to send a document to a destination fax number of 123-555-0001 the following syntax would be used.

Prefix

Suffix

fax=123-555-0001@faxserver.companyname.com

Destination fax number



Note

Your fax server application must support an E-mail gateway.

Setting Fax to Server to On

You can store the prefix/suffix address for the fax server in the machine.

- 1 Press **MENU**.
- 2 Press **Network**.
- 3 Press **▲** or **▼** to choose **Fax to Server**.
- 4 Press to choose **On**.
- 5 Press to choose **Prefix**.
- 6 Enter the prefix using the dial pad.
- 7 Press **OK**.
- 8 Press to choose **Suffix**.
- 9 Enter the suffix using the dial pad.
- 10 Press **OK**.
- 11 Press **Stop/Exit**.



Note

- You can enter the prefix and suffix address using up to a total of 40 characters.
- For information how to enter text, see the *Basic User's Guide*.

How to operate Fax to Server

- 1 Place the document in the ADF or on the scanner glass.
- 2 Enter the fax number.
- 3 (For US) Press **Black Start** or **Color Start**.
(For UK) Press **Mono Start** or **Colour Start**.
The machine will send the message over a TCP/IP network to the fax server.

How to set a new default for Scan to FTP

You can choose the default color and file type for the Scan to FTP function. (For how to operate Scan to FTP, see Network Scanning in the *Software User's Guide*.)

How to set a new default for Scan to Network

You can choose the default color and file type for the Scan to Network function to scan a document directly to a server supporting CIFS on your local network or on the Internet. (For the CIFS protocol, see the *Network Glossary*.) (For how to operate Scan to Network, see Network Scanning in the *Software User's Guide*.)

Reset the network settings to the factory default

You can reset the print server back to its default factory settings (resetting all information such as the password and IP address information).



Note

- This function resets all wired and wireless network settings to the factory default.
- You can also reset the print server back to its factory default settings using the BRAdmin applications or Web Based Management. (For more information, see *Other Management Utilities* on page 7.)

- 1 Press **Menu**.
- 2 Press **▲** or **▼** to choose **Network**.
Press **OK**.
- 3 Press **▲** or **▼** to choose **Network Reset**.
Press **OK**.
- 4 Press **1** to choose **Reset**.
- 5 Press **1** to choose **Yes** for reboot.
- 6 The machine will re-start.

For Touchscreen models

- 1 Press **MENU**.
- 2 Press **Network**.
- 3 Press **▲** or **▼** to display **Network Reset** and then press **Network Reset**.
- 4 Press **Yes**.
- 5 Press **Yes** for 2 seconds to confirm.

Printing the Network Configuration List



Note

Node name: The Node name appears on the Network Configuration List. The default node name is “BRNxxxxxxxxxxxx” for a wired network or “BRWxxxxxxxxxxxx” for a wireless network. (“xxxxxxxxxxxx” is your machine’s MAC Address / Ethernet Address.)

The Network Configuration List prints a report listing all the current network configuration including the network print server settings.

- 1 Press **Menu**.
- 2 (For MFC models) Press ▲ or ▼ to choose `Print Reports`.
(For DCP models) Press ▲ or ▼ to choose `Machine Info..`
Press **OK**.
- 3 Press ▲ or ▼ to choose `Network Config`.
Press **OK**.
- 4 (For US) Press **Black Start** or **Color Start**.
(For UK) Press **Mono Start** or **Colour Start**.

For Touchscreen models

- 1 Press `MENU`.
- 2 Press ▲ or ▼ to display `Print Reports` and then press `Print Reports`.
- 3 Press `Network Config`.
- 4 (For US) Press **Black Start** or **Color Start**.
(For UK) Press **Mono Start** or **Colour Start**.



Note

If the **IP Address** on the Network Configuration List shows **0.0.0.0**, wait for one minute and try again.

Printing the WLAN report (For MFC-9560CDW and MFC-9970CDW)

The **WLAN Report** prints your machine's wireless status report. If the wireless connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.

- 1 Press **Menu**.
- 2 Press **▲** or **▼** to choose **Print Reports**.
Press **OK**.
- 3 Press **▲** or **▼** to choose **WLAN Report**.
Press **OK**.
- 4 (For US) Press **Black Start** or **Color Start**.
(For UK) Press **Mono Start** or **Colour Start**.

For Touchscreen models

- 1 Press **MENU**.
- 2 Press **▲** or **▼** to display **Print Reports** and then press **Print Reports**.
- 3 Press **▲** or **▼** to choose **WLAN Report**.
- 4 (For US) Press **Black Start** or **Color Start**.
(For UK) Press **Mono Start** or **Colour Start**.

Function table and default factory settings

DCP-9055CDN, MFC-9460CDN and MFC-9465CDN

The factory settings are shown in Bold with an asterisk.

Main menu	Submenu	Menu selections	Options
4.Network (DCP-9055CDN) 7.Network (MFC-9460CDN and MFC-9465CDN)	1.TCP/IP	1.Boot Method	Auto* Static RARP BOOTP DHCP (If you choose Auto, RARP, BOOTP or DHCP, you will be asked to enter how many times the machine tries to obtain the IP address.)
		2.IP Address	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*¹
		3.Subnet Mask	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*¹
		4.Gateway	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
		5.Node Name	BRNxxxxxxxxxxxxxx (up to 32 characters)
		6.WINS Config	Auto* Static
		7.WINS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
		8.DNS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
		9.APIPA	On* Off

Main menu	Submenu	Menu selections	Options	
4.Network (DCP-9055CDN) 7.Network (MFC-9460CDN and MFC-9465CDN) (continued)	1.TCP/IP (continued)	0.IPv6	On Off*	
	2.Ethernet	—	Auto* 100B-FD 100B-HD 10B-FD 10B-HD	
	3.Status	—	Active 100B-FD Active 100B-HD Active 10B-FD Active 10B-HD Inactive	
	4.MAC Address	—	—	
	5.Scan To FTP	—	Color 100 dpi* Color 200 dpi Color 300 dpi Color 600 dpi Gray 100 dpi Gray 200 dpi Gray 300 dpi B&W 200 dpi B&W 200x100 dpi	(If you choose Color option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose Gray option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose B&W option) PDF* PDF/A Secure PDF Signed PDF TIFF

Main menu	Submenu	Menu selections	Options
4.Network (DCP-9055CDN) 7.Network (MFC-9460CDN and MFC-9465CDN) (continued)	6.ScanTo Network	—	Color 100 dpi* Color 200 dpi Color 300 dpi Color 600 dpi Gray 100 dpi Gray 200 dpi Gray 300 dpi B&W 200 dpi B&W 200x100 dpi
			(If you choose Color option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose Gray option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose B&W option) PDF* PDF/A Secure PDF Signed PDF TIFF
	0.Network Reset	—	1.Reset
		—	2.Exit

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

MFC-9560CDW

Main menu	Submenu	Menu selections		Options
7.Network	1.Wired LAN	1.TCP/IP	1.Boot Method	Auto* Static RARP BOOTP DHCP (If you choose Auto, RARP, BOOTP or DHCP, you will be asked to enter how many times the machine tries to obtain the IP address.)
			2.IP Address	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* ¹
			3.Subnet Mask	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* ¹
			4.Gateway	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			5.Node Name	BRNxxxxxxxxxxxxxx (up to 32 characters)
			6.WINS Config	Auto* Static
			7.WINS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
				Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			8.DNS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
				Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			9.APIPA	On* Off
			0.IPv6	On Off*

Main menu	Submenu	Menu selections		Options
7. Network (continued)	1. Wired LAN (continued)	2. Ethernet	—	Auto* 100B-FD 100B-HD 10B-FD 10B-HD
		3. Wired Status	—	Active 100B-FD Active 100B-HD Active 10B-FD Active 10B-HD Inactive Wired OFF
		4. MAC Address	—	—
		5. Set to Default	—	1. Reset 2. Exit
		6. Wired Enable	—	On* Off
	2. WLAN	1. TCP/IP	1. Boot Method	Auto* Static RARP BOOTP DHCP (If you choose Auto, RARP, BOOTP or DHCP, you will be asked to enter how many times the machine tries to obtain the IP address.)
			2. IP Address	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* ¹
			3. Subnet Mask	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* ¹
			4. Gateway	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			5. Node Name	BRWxxxxxxxxxxxxx (up to 32 characters)
			6. WINS Config	Auto Static

Main menu	Submenu	Menu selections		Options
7. Network (continued)	2. WLAN (continued)	1. TCP/IP (continued)	7. WINS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
				Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			8. DNS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
				Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			9. APIPA	On* Off
			0. IPv6	On Off*
		2. Setup Wizard	1. On 2. Off	—
		3. WPS/AOSS	1. On 2. Off	—
		4. WPS w/PIN Code	1. On 2. Off	—
		5. WLAN Status	1. Status	Active (11b) Active (11g) Wired LAN Active WLAN OFF AOSS Active Connection Fail
			2. Signal	Strong Medium Weak None
			3. SSID	—
			4. Comm. Mode	Ad-hoc Infrastructure
		6. MAC Address	—	—

Main menu	Submenu	Menu selections		Options
7. Network (continued)	2. WLAN (continued)	7. Set to Default	—	1. Reset 2. Exit
		8. WLAN Enable	—	1. On 2. Off
	3. Scan To FTP	—	Color 100 dpi* Color 200 dpi Color 300 dpi Color 600 dpi Gray 100 dpi Gray 200 dpi Gray 300 dpi B&W 200 dpi B&W 200x100 dpi	(If you choose Color option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose Gray option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose B&W option) PDF* PDF/A Secure PDF Signed PDF TIFF

Main menu	Submenu	Menu selections		Options
7. Network (continued)	4. ScanTo Network	—	Color 100 dpi* Color 200 dpi Color 300 dpi Color 600 dpi Gray 100 dpi Gray 200 dpi Gray 300 dpi B&W 200 dpi B&W 200x100 dpi	(If you choose Color option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose Gray option) PDF* PDF/A Secure PDF Signed PDF JPEG XPS (If you choose B&W option) PDF* PDF/A Secure PDF Signed PDF TIFF
	0. Network Reset	—		1. Reset
		—		2. Exit

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

DCP-9270CDN

The factory settings are shown in Bold with an asterisk.

Main menu	Submenu	Menu selections		Options
Network	Wired LAN	TCP/IP	Boot Method	Auto* Static RARP BOOTP DHCP (If you choose Auto, RARP, BOOTP or DHCP, you will be asked to enter how many times the machine tries to obtain the IP address.)
			IP Address	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*¹
			Subnet Mask	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*¹
			Gateway	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			Node Name	BRNxxxxxxxxxxxx (up to 32 characters)
			WINS Config	Auto* Static
			WINS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
				Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			DNS Server	Primary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
				Secondary [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			APIPA	On* Off
			IPv6	On Off*

Main menu	Submenu	Menu selections		Options	
Network (continued)	Wired LAN (continued)	Ethernet	—	Auto* 100B-FD 100B-HD 10B-FD 10B-HD	
		Wired Status	—	Active 100B-FD Active 100B-HD Active 10B-FD Active 10B-HD InActive Wired OFF	
		MAC Address	—	—	
		Set to Default	—	Yes No	
		Wired Enable	—	On* Off	
	E-Mail	Mail Address		Name (up to 60 characters)	
		Setup Server	SMTP	SMTP Server	Name (Up to 64 characters) IP Address [000-255] . [000-255] . [000-255] . [000-255]
				SMTP Port	00025* [00001-65535]
				Auth. for SMTP	None* SMTP-AUTH POP bef.SMTP
				SMTP SSL/TLS	None* SSL TLS
				Verify SMTPCert.	On Off*

Main menu	Submenu	Menu selections		Options	
Network (continued)	E-Mail (continued)	Setup Server (continued)	POP3	POP3 Server	Name (Up to 64 characters) IP Address [000-255] . [000-255] . [000-255] . [000-255]
				POP3 Port	00110* [00001-65535]
				Mailbox Name	(Up to 60 characters)
				Mailbox Pwd	(Up to 32 characters)
				POP3 SSL/TLS	None* SSL TLS
				Verify POP3Cert.	On Off*
				APOP	On Off*
		Setup Mail TX	Sender Subject	—	Scan to E-mail Server J ob* (Up to 40 characters)
			Size Limit	—	On Off*
			Notification	—	On Off*
	Network Reset	—	—	—	Yes No

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

MFC-9970CDW

The factory settings are shown in Bold with an asterisk.

Main Menu	Submenu	Menu Selections		Options
Network	Wired LAN	TCP/IP	Boot Method	Auto* Static RARP BOOTP DHCP (If you choose Auto, RARP, BOOTP or DHCP, you will be asked to enter how many times the machine tries to obtain the IP address.)
			IP Address	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*¹
			Subnet Mask	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*¹
			Gateway	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			Node Name	BRNxxxxxxxxxxxx (up to 32 characters)
			WINS Config	Auto* Static
			WINS Server	(Primary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* (Secondary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*

Main Menu	Submenu	Menu Selections		Options
Network (continued)	Wired LAN (continued)	TCP/IP (continued)	DNS Server	(Primary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* (Secondary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			APIPA	On* Off
			IPv6	On Off*
		Ethernet	—	Auto* 100B-FD 100B-HD 10B-FD 10B-HD
		Wired Status	—	Active 100B-FD Active 100B-HD Active 10B-FD Active 10B-HD InActive Wired OFF
		MAC Address	—	—
		Set to Default	—	Yes No
		Wired Enable	—	On* Off
	WLAN	TCP/IP	Boot Method	Auto* Static RARP BOOTP DHCP (If you choose Auto, RARP, BOOTP or DHCP, you will be asked to enter how many times the machine tries to obtain the IP address.)

Main Menu	Submenu	Menu Selections		Options
Network (continued)	WLAN (continued)	TCP/IP (continued)	IP Address	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* ¹
			Subnet Mask	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* ¹
			Gateway	[000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			Node Name	BRWxxxxxxxxxxxxx (up to 32 characters)
			WINS Config	Auto* Static
			WINS Server	(Primary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* (Secondary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			DNS Server	(Primary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]* (Secondary) [000-255] . [000-255] . [000-255] . [000-255] [000] . [000] . [000] . [000]*
			APIPA	On* Off
			IPv6	On off*
		Setup Wizard	—	—
		WPS/AOSS	—	—
		WPS w/PIN Code	—	—

Main Menu	Submenu	Menu Selections		Options	
Network (continued)	WLAN (continued)	WLAN Status		Status	Active (11b) Active (11g) Wired LAN Active WLAN Off AOSS Active Connection Fail
				Signal	Strong Medium Weak None
				SSID	—
				Comm. Mode	Ad-hoc Infrastructure
		MAC Address		—	—
		Set to Default		—	Yes No
		WLAN Enable		—	On Off*
		E-mail/IFAX	Mail Address		—
		Setup Server	SMTP	SMTP Server	Name (Up to 64 characters) IP Address [000-255] . [000-255] . [000-255] . [000-255]
				SMTP Port	00025* [00001-65535]
				Auth. for SMTP	None* SMTP-AUTH POP bef .SMTP
				SMTP SSL/TLS	None* SSL TLS
				Verify SMTPCert.	On Off*

Main Menu	Submenu	Menu Selections			Options
Network (continued)	E-mail/IFAX (continued)	Setup Server (continued)	POP3	POP3 Server	Name (Up to 64 characters) IP Address [000-255] . [000-255] . [000-255] . [000-255]
				POP3 Port	00110* [00001-65535]
				Mailbox Name	(Up to 60 characters)
				Mailbox Pwd	(Up to 32 characters)
				POP3 SSL/TLS	None* SSL TLS
				Verify POP3Cert.	On Off*
				APOP	On Off*
		Setup Mail RX	Auto Polling	—	On* Off
				Poll Frequency (When Auto Polling is set to On.)	10 minutes* (01 minute to 60 minutes)
			Header	—	All Subject+From+To None*
			Del Error Mail	—	On* Off
			Notification	—	On MDN Off*

Main Menu	Submenu	Menu Selections			Options
Network (continued)	E-mail/IFAX (continued)	Setup Mail TX	Sender Subject	—	Internet Fax Job* (Up to 40 characters)
			Size Limit	—	On off*
			Notification	—	On off*
		Setup Relay	Rly Broadcast	—	On off*
			Relay Domain	—	RelayXX: Relay(01 - 10)
			Relay Report	—	On off*
	Fax to Server	—	—	—	On off*
	Network Reset	—	—	—	Yes No

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

Overview

A standard Web Browser can be used to manage your machine using the HTTP (Hyper Text Transfer Protocol). You can get the following information from a machine on your network using a web browser.

- Machine status information
- Change Fax configuration items, such as General Setup, Address Book settings and Remote Fax
- Change network settings such as TCP/IP information
- Configure Secure Function Lock 2.0
- Configure Store Print Log to Network
- Configure Scan to FTP
- Configure Scan to Network
- Configure LDAP
- Software version information of the machine and print server
- Change network and machine configuration details



Note

We recommend Microsoft® Internet Explorer® 6.0 (or greater) or Firefox 3.0 (or greater) for Windows® and Safari 3.0 (or greater) for Macintosh. Please also make sure that JavaScript and Cookies are always enabled in whichever browser you use. If a different web browser is used, make sure it is compatible with HTTP 1.0 and HTTP 1.1.

You must use the TCP/IP protocol on your network and have a valid IP address programmed into the print server and your computer.

How to configure the machine settings using Web Based Management (web browser)

A standard web browser can be used to change your print server settings using the HTTP (Hyper Text Transfer Protocol).



Note

We recommend to use HTTPS protocol for your Internet security when configuring the settings using Web Based Management. To enable the HTTPS protocol, see *Managing your network machine securely using SSL/TLS* on page 99.

1

Start your web browser.

2

Type “http://machine’s IP address/” into your browser (where “machine’s IP address” is the machine’s IP address).

- For example:

`http://192.168.1.2/`



Note

- If you are using a Domain Name System or enable a NetBIOS name, you can enter another name such as “Shared_Printer” instead of the IP address.

- For example:

`http://Shared_Printer/`

If you enable a NetBIOS name, you can also use the node name.

- For example:

`http://brnxxxxxxxxxxxxxx/`

The NetBIOS name can be seen in the Network Configuration List. (To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 52.)

- For Macintosh users, you can have easy access to the Web Based Management System by clicking the machine icon on the **Status Monitor** screen. For more information, see the *Software User's Guide*.

3

Click **Network Configuration**.

- 4 Enter a user name and a password. The default User Name is “**admin**” and the default password is “**access**”.
- 5 Click **OK**.
- 6 You can now change the print server settings.



Note

If you have changed the protocol settings, restart the machine after clicking **Submit** to activate the configuration.

Password information

Web Based Management offers two levels of password access. Users are able to access to the **General Setup**, **Fax Settings**, **I-Fax Settings** (For MFC-9970CDW), **E-mail Settings** (For DCP-9270CDN), **Copy Settings**, **Printer Settings** and **USB Direct I/F**. The default user name for User is “**user**” (case sensitive) and the default password is “**access**”.

Administrators are able to access all settings. The login name for the Administrator is “**admin**” (case sensitive) and the default password is “**access**”.

Secure Function Lock 2.0

Secure Function Lock 2.0 from Brother helps you to save money and increase security by restricting the functions available on your Brother machine.

Secure Function Lock allows you to configure passwords for selected users, granting them access to some, or all, of these functions, or limiting them to a page limit. This means that only authorized people can use them.

You can configure and change the following Secure Function Lock 2.0 settings using BRAdmin Professional 3 or Web Based Management.

- **PC Print**¹
- **USB Direct Print**²
- **Copy**
- **Color Print**
- **Page Limit**
- **Fax TX**²
- **Fax RX**²
- **Scan**
- **Page Counter**

¹ If you register the PC user login names, you can restrict PC print without the user entering a password. For more detail, see *Restricting PC print by PC user login name* on page 76.

² Supported models only.

How to configure the Secure Function Lock 2.0 settings using Web Based Management (web browser)

Basic configuration

- 1 Click **Administrator Settings** on the machine's web page, and then click **Secure Function Lock**.
- 2 Choose **On** from **Function Lock**.



Note

To configure Secure Function Lock through the embedded web server, you have to enter the Administrator Password (four digit number). If the settings have been configured previously using the Panel menu and you want to change the settings, you must fill in the blank in the **Administrator Password** box first.

- 3 Enter an up to 15 digit alphanumeric group name or user name in the **ID Number/Name** box and then enter a four-digit password in the **PIN** box.
- 4 Uncheck the functions that you want to restrict in the **Print** box or the **Others** box. If you want to configure the maximum page count, check the **On** box in **Page Limit**, and then enter the number in the **Max.** box. Then click **Submit**.
- 5 If you want to restrict the PC printing by PC user login name, click **PC Print Restriction by Login Name** and configure the settings. (See *Restricting PC print by PC user login name* on page 76.)

6

Scanning when using Secure Function Lock 2.0

The Secure Function Lock 2.0 feature allows the administrator to restrict which users are allowed to scan. When the scan feature is set to off for the public user setting, only users who have scan selected in the check box will be able to scan. To push scan from the control panel of the machine users must enter their PIN to access the scan mode. To pull scan from their computer, restricted users must also enter their PIN on the control panel of the machine before they can scan from their computer. If the PIN is not entered at the machines control panel the user will get an error message on their computer when they attempt to pull scan.

Restricting PC print by PC user login name

By configuring this setting, the machine can authenticate by PC user login name to allow a print job from a registered computer.

- 1 Click **PC Print Restriction by Login Name**. The **PC Print Restriction by Login Name** screen will appear.
- 2 Choose **On** from **PC Print Restriction**.
- 3 Choose the ID Number you set in the **ID Number/Name** in step ③ in *Basic configuration* from the **ID Number** pull-down list for each Login Name and then enter the PC user login name in the **Login Name** box.
- 4 Click **Submit**.



Note

- If you want to restrict PC print per group, choose the same ID Number for each PC login name you want in the group.
- If you are using the PC login name feature you must also make sure that the **Use PC Login Name** box in the printer driver is checked. For more information about the printer driver, see the *Software User's Guide*.
- The Secure Function Lock feature does not support the BR-Script driver for printing.

6

Setting up public mode

You can set up the public mode to restrict what functions are available for public users. Public users do not need to enter a password to access the features made available through this setting.

- 1 Uncheck the check box for the function that you want to restrict in the **Public Mode** box.
- 2 Click **Submit**.

Other features

You can set up the following features in Secure Function Lock 2.0:

■ All Counter Reset

You can reset the page counter by clicking **All Counter Reset**.

■ Export to CSV file

You can export the current page counter including **ID Number/Name** information as a CSV file.

■ Last Counter Record

The machine retains the page count after the counter has been reset.

■ Counter Auto Reset Settings

You can automatically reset the page counters by configuring the time interval based on Daily, Weekly or Monthly settings during the machine is turned on.

Synchronize with SNTP server

SNTP is the protocol used to synchronize the time used by the machine for Authentication with the SNTP time server (this time is not the time displayed on the LCD of the machine). You can synchronize the time used by the machine on a regular basis with the Coordinated Universal Time (UTC) provided by the SNTP time server.



Note

This function is not available in some countries.

- 1 Click **Network Configuration**, and then click **Configure Protocol**.
- 2 Select the **SNTP** check box to activate the setting.
- 3 Click **Advanced Setting**.

■ Status

Displays whether the SNTP server settings are enabled or disabled.

■ SNTP Server Method

Choose **AUTO** or **STATIC**.

• AUTO

If you have a DHCP server in your network, the SNTP server will automatically obtain the address from that server.

• STATIC

Enter the address you want to use.

■ Primary SNTP Server Address, Secondary SNTP Server Address

Enter the server address (up to 64 characters).

■ Primary SNTP Server Port, Secondary SNTP Server Port

Enter the Port number (1 to 65535).

■ Synchronizing Interval

Enter the interval of hours which you want to synchronize to the server (1 to 168 hours).



Note

- You must configure **Date&Time** to synchronize the time used by the machine with the SNTP time server. Click **Configure Date&Time** and then configure **Date&Time** on the **General Setup** screen. You can also configure the Date & Time from the machine's control panel.

- Choose the **Synchronize with SNTP server** check box. You also need to verify your time zone settings correctly. Choose the time difference between your location and UTC from the **Time Zone** pull-down list. For example, the time zone for Eastern Time in the USA and Canada is UTC-05:00.

■ Synchronization Status

You can confirm the latest synchronization status.

- Click **Submit** to apply the settings.

Store Print Log to Network

The Store Print Log to Network feature allows you to save the print log file from your Brother machine to a network server using CIFS ¹. You can record the ID, type of print job, job name, user name, date, time, the number of printed pages and color pages ² for every print job.

¹ CIFS is the Common Internet File System protocol that runs over TCP/IP allowing computers on a network to share files over an intranet or the Internet.

² Supported models only.

The following print functions are recorded in the print log:

- Print jobs from your computer
- USB Direct Print (Supported models only)
- Copy
- Received Fax (Supported models only)



Note

- The Store Print Log to Network feature supports **Kerberos** Authentication and **NTLMv2** Authentication. You must configure the SNTP protocol (network time server), or you must set the date, time and time zone correctly on the control panel for Authentication. (For information about setting SNTP, see *Synchronize with SNTP server* on page 77. For information about setting the date, time and time zone, see the *Quick Setup Guide*.)
- You can set the file type to **Text** or **CSV** when storing a file to the server.

How to configure the Store Print Log to Network settings using Web Based Management (web browser)

- 1 Click **Administrator Settings** on the machine's web page, and then click **Store Print Log to Network**.
- 2 Choose **On** from **Print Log**.
- 3 You can configure the following settings using a web browser.

■ Host Address

The Host Address is the Host name of the CIFS server. Enter the Host Address (for example: example.com) (up to 64 characters) or the IP address (for example: 192.168.56.189).

■ Store Directory

Enter the destination folder where your log will be stored on the CIFS server (for example: brother\abc) (up to 60 characters).

■ File Name

Enter the file name you want to use for the print log up to 15 characters.

■ File Type

Choose the file type for the print log **Text** or **CSV**.

■ Auth. Method

Choose the authentication method required for access to the CIFS server **Auto**, **Kerberos**¹ or **NTLMv2**².

¹ Kerberos is an authentication protocol which allows devices or individuals to securely prove their identity to network servers using a single sign-on.

² NTLMv2 is the default authentication method used by Windows to log into servers.

For Kerberos and NTLMv2 Authentication you must also configure the Date&Time settings or the SNTP protocol (network time server).

You can configure the Date&Time and the SNTP settings using Web Based Management.

You can also configure the Date&Time settings from the machine's control panel.

- **Auto:** If you choose Auto, the machine will initially search for a Kerberos server. If the Kerberos server is not detected, NTLMv2 will be used for the authentication method.
- **Kerberos:** Choose Kerberos, to use Kerberos authentication only.
- **NTLMv2:** Choose NTLMv2, to use NTLMv2 authentication only.

■ Username

Enter the Username for the authentication up to 96 characters.



Note

If the username is part of a domain, please input the username in one of the following styles: user@domain or domain\user.

■ Password

Enter the password for the authentication up to 32 characters.

■ Kerberos Server Address (if needed)

Enter the KDC Host Address (for example: example.com) (up to 64 characters) or the IP address (for example: 192.168.56.189).

4 In the **Connection Status**, you can confirm the last log status. For more information, see *Understanding Error Messages* on page 82.

5 Click **Submit** to apply your settings.

Error Detection Setting

You can choose what action is taken when the print log cannot be stored to the server due to a network error.

- 1 Choose **Cancel Print** or **Ignore Log & Print** in the **Error Detection Setting** of **Store Print Log to Network**.

■ **Cancel Print**

If you choose **Cancel Print**, the print jobs are canceled when the print log cannot be stored to the server.



Note

Even if you choose **Cancel Print**, your machine will print a received fax.

■ **Ignore Log & Print**

If you choose **Ignore Log & Print**, the machine prints the document even if the print log cannot be stored to the server.

When the store print log function has recovered, the print log is recorded as follows:

- If the log cannot be stored at the end of printing, the print log except the number of printed pages and color pages will be recorded. (1)
- If the Print Log cannot be stored at the beginning and the end of printing, the print log of the job will not be recorded. When the function has recovered, the occurrence of an error is shown in the log. (2)

Example of the print log:

```
Id, Type, Job Name, User Name, Date, Time, Print Pages, Color Pages
1,Print (Network), "Doc01.doc","user01", 25/01/2009, 14:21:32, 10,10
2,Print (Network), "Doc02.doc","user01", 25/01/2009, 14:45:30, ?, ?
3,Print(USB), "Report01.els", "Mike", 25/01/2009, 15:20:30, 13, 10
4,<ERROR>, ?, ?, ?, ?, ?, ?
5,Print (Network), "Doc03.doc","user01", 25/01/2009, 16:12:50, 40, 10
```

(1)

(2)

- 2 Click **Submit** to apply your settings.

Understanding Error Messages

You can confirm the error status on the LCD of your machine or **Connection Status** in Web Based Management.

■ Server Timeout

This message will appear when you cannot connect to the server.
Make sure that:

- Your server address is correct.
- Your server is connected to the network.
- The machine is connected to the network.

■ Authentication Error

The message will appear when your **Authentication Setting** is not correct.
Make sure that:

- Username ¹ and Password in Authentication Setting is correct.
¹ If the username is part of a domain, please input the username in one of the following styles: user@domain or domain\user.
- Confirm the time of the log file sever matches the time from the SNTP server, or the **Date&Time** settings.
- Confirm the SNTP time server settings are configured correctly so the time matches the time used for authentication by Kerberos or NTLMv2. If there is no SNTP server make sure the **Date&Time** and **Time Zone** settings are set correctly using Web Based Management or the control panel so the machine matches the time being used by the server providing the authentication.

■ File Access Error

This message will appear when you cannot access the destination folder.
Make sure that:

- Directory name is correct.
- Directory is write-enabled.
- File is not locked.

■ Wrong Date&Time

This message will appear when your machine does not obtain the time from the SNTP time server. Make sure that:

- Confirm the settings to access the SNTP time correctly using Web Based Management.
- If no SNTP server is being used, confirm the Date & Time set on the control panel matches the time used by the server providing the authentication.



Note

If you choose the **Cancel Print** option in Web Based Management the Log Access Error message will remain on the LCD for about 60 seconds.

Using Store Print Log to Network with Secure Function Lock 2.0

When Secure Function Lock 2.0 is active the names of the registered users for copy, Fax RX and USB Direct Print (if available) functions will be recorded in the Store Print Log to Network report.

Example of the print Log with Secure Function Lock 2.0 users:

```
Id, Type, Job Name, User Name, date, Time, Print Pages, Color Pages
1, Copy, -, -, 29/4/2009, 9:36:06, 1,1
2, Fax, -, -, 29/4/2009, 22:38:30, 1,0
3, Copy, -, Bob, 30/4/2009, 9:06:17, 1,0
4, Fax, -, Bob, 30/4/2009, 9:02:13, 2,0
5, USB Direct, -, John, 30/4/2009, 10:58:52, 1,1
```

Changing the Scan to FTP configuration using a web browser

6

Scan to FTP allows you to scan a document directly to an FTP server on your local network or on the Internet.

See Network Scanning in the *Software User's Guide* for more details on Scan to FTP.

- 1 Click **Administrator Settings** on the MFC-XXXX (or DCP-XXXX) web page, and then click **FTP/Network Scan Settings**.
- 2 You can choose what profile numbers (1 to 10) to use for Scan to FTP settings. You can also store two user defined file names that can be used for creating an FTP Server Profile in addition to the seven present file names in **Create a User Defined File Name**. A maximum of 15 characters can be entered in each of the two fields. After setting, click **Submit**.

- 3 Click **FTP/Network Scan Profile** on **Administrator Settings** page.
Now you can configure and change the following Scan to FTP settings using a web browser.

- **Profile Name** (Up to 15 characters)
- **Host Address** (FTP server address)
- **Username**
- **Password**
- **Store Directory**
- **File Name**
- **Quality**
- **File Type**
- **Glass Scan Size** ¹
- **File Size**
- **Passive Mode**
- **Port Number**

¹ For DCP-9270CDN and MFC-9970CDW

You can set **Passive Mode** to **Off** or **On** depending on your FTP server and network firewall configuration. By default this setting is **On**, you can also change the port number used to access the FTP server. The default for this setting is port 21. In most cases these two settings can remain as default.

**Note**

Scan to FTP is available when FTP server profiles are configured using Web Based Management.

Changing the Scan to Network configuration using a web browser

Scan to Network allows you to scan documents directly to a shared folder on a CIFS server located on your local network or the Internet. (For more information on the CIFS protocol, see the *Network Glossary*.) To enable the CIFS protocol, check the box for **CIFS** on **Configure Protocol** from the **Network Configuration** page.

See Network Scanning in the *Software User's Guide* for more details on Scan to Network.



Note

Scan to Network supports Kerberos Authentication and NTLMv2 Authentication.

You must configure the SNTP protocol (network time server), or you must set the date, time and time zone correctly on the control panel for Authentication. (For information about setting SNTP, see *Synchronize with SNTP server* on page 77. For information about setting the date, time and time zone, see the *Quick Setup Guide*.)

6

- 1 Click **Administrator Settings** on the MFC-XXXX (or DCP-XXXX) web page, and then click **FTP/Network Scan Settings**.
- 2 You can choose what profile numbers (1 to 10) to use for Scan to Network settings. You can also store two user defined file names that can be used for creating a Scan to Network Profile in addition to the seven present file names in **Create a User Defined File Name**. A maximum of 15 characters can be entered in each of the two fields. After setting, click **Submit**.
- 3 Click **FTP/Network Scan Profile** on **Administrator Settings** page. Now you can configure and change the following Scan to Network settings using a web browser.
 - **Profile Name** (Up to 15 characters)
 - **Host Address**
 - **Store Directory**
 - **File Name**
 - **Quality**
 - **File Type**
 - **Glass Scan Size** ¹
 - **File Size**
 - **Use PIN for authentication**
 - **PIN Code**
 - **Auth. Method**
 - **Username**
 - **Password**

■ Kerberos Server Address

¹ For DCP-9270CDN and MFC-9970CDW



Note

Scan to Network is available when Network server profiles are configured using Web Based Management.

Changing the LDAP configuration using a web browser (For DCP-9270CDN and MFC-9970CDW)

You can configure and change the LDAP settings using a web browser. Click **Network Configuration** on the MFC-XXXX or DCP-XXXX web page, and then click **Configure Protocol**. Make sure that the check box for LDAP is on and then click **Advanced Settings**.

- **Status Enable/Disable**
- **LDAP Server Address**
- **Port** (The default port number is 389.)
- **Timeout for LDAP**
- **Authentication**
- **Username**
- **Password**
- **Kerberos Server Address**
- **Search Root**
- **Attribute of Name (Search Key)**
- **Attribute of E-mail**
- **Attribute of Fax Number**

After setting, make sure that the **Status** is **OK** on the Test Result page.



Note

- If the LDAP server supports Kerberos Authentication, we recommend to choose Kerberos for the **Authentication** setting. It provides strong authentication between the LDAP server and your machine.
You must configure the SNTP protocol (network time server), or you must set the date, time and time zone correctly on the control panel for Kerberos Authentication. (For information about setting SNTP, see *Synchronize with SNTP server* on page 77. For information about setting the date, time and time zone, see the *Quick Setup Guide*.)
- For the details of each item, see the Help Text in the Web Based Management.

LDAP operation (For DCP-9270CDN and MFC-9970CDW)

Overview

The LDAP protocol allows you to search for information such as fax numbers and E-mail addresses from your server. When you use Fax, I-Fax or Scan to E-mail server features, you can use the LDAP search to find fax numbers or E-mail addresses.

Changing the LDAP configuration using a Browser

You can configure and change LDAP settings using a web browser. (For more information, see *Changing the LDAP configuration using a web browser (For DCP-9270CDN and MFC-9970CDW)* on page 86.)


LDAP operation using the control panel

After you configure LDAP settings, you can use the LDAP search to find fax numbers or E-mail addresses for the following features.

- Fax sending ¹ (See the *Basic User's Guide* for sending operations)
- I-Fax sending ¹ (See *Internet fax (For MFC-9970CDW)* on page 89 for sending operations)
- Scan to E-mail server (See the *Software User's Guide* for sending operations)

¹ For MFC-9970CDW

When you are ready to enter a fax number or E-mail address, follow the steps below:


- 1 Press  to search.
- 2 Enter initial characters for your search by using the buttons on the LCD.



Note

- You can enter up to 15 characters.
- For information how to enter text, see the *Basic User's Guide*.

- 3 Press OK.

The LDAP search result will be shown on the LCD with  before the local address book search result (For MFC-9970CDW).

If there is no match on the server and the local address book (For MFC-9970CDW), the LCD will show `Results cannot be found.` for about 60 seconds.

- 4 Press ▲ or ▼ to scroll until you find the name you are looking for.
To confirm the details of the name, press `Detail`.

- 5 If the result includes more than one fax number or E-mail address, the machine will prompt you to press ▲ or ▼ to choose either a fax number or an E-mail address.
Do one of the following:
For fax and I-Fax sending operations, go to step 6.
For Scan to E-mail server sending operations, go to step 7.
- 6 Press **Send a fax**.
- 7 (For US) Load your document and press **Black Start** or **Color Start**.
(For UK) Load your document and press **Mono Start** or **Colour Start**.



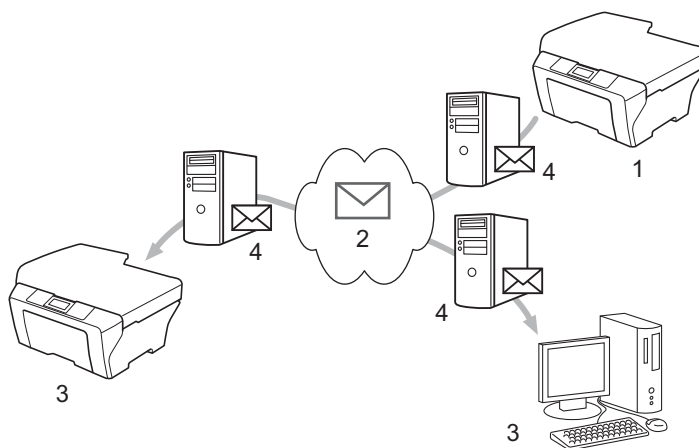
Note

- The LDAP function of this machine supports LDAPv3.
- You need to use Kerberos Authentication or Simple Authentication to communicate with your LDAP server.

You must configure the SNTP protocol (network time server), or you must set the date, time and time zone correctly on the control panel for Kerberos Authentication. (For information about setting SNTP, see *Synchronize with SNTP server* on page 77. For information about setting the date, time and time zone, see the *Quick Setup Guide*.)
- SSL/TLS is not supported.
- For more information, visit us at <http://solutions.brother.com/>.

Internet fax Overview

Internet faxing (IFAX) allows you to send and receive fax documents using the Internet as the transport mechanism. Documents are transmitted in E-mail messages as attached TIFF-F files. This means that computers are also able to receive and send documents, providing that the computer has as an application that can generate and view TIFF-F files, you can use any TIFF-F viewer application. Any documents sent via the machine will automatically be converted into a TIFF-F format. If you wish to send and receive messages to and from your machine, your mail application on the computer must be able to support the MIME format.



- 1 Sender
- 2 Internet
- 3 Receiver
- 4 E-mail server



Note

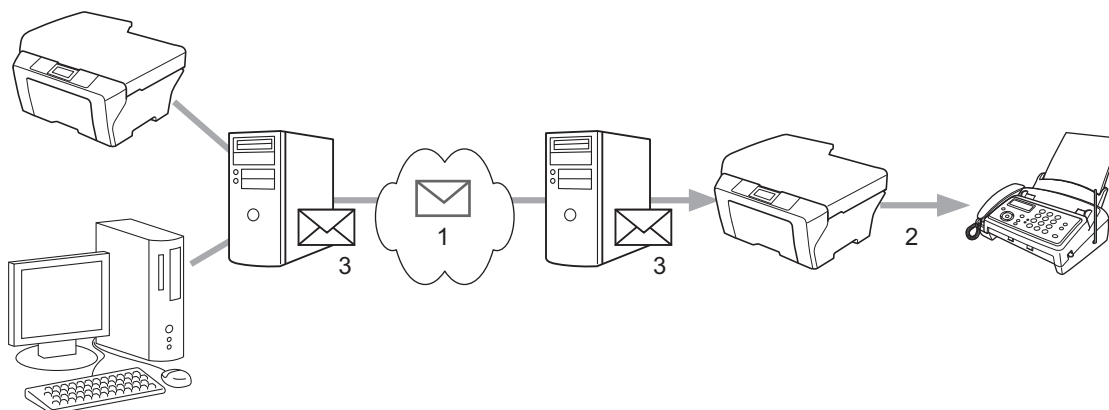
You can send/receive I-Fax documents in Letter or A4 and in Black & White only.

■ Forwarding received E-mail and fax messages

You can forward received E-mail or standard fax messages to another E-mail address or fax machine. For more information see *Forwarding received E-mail and fax messages* on page 94.

■ Relay broadcast

If you want to fax the document long distance (such as abroad), the "relay broadcast" function allows you to save the communication fee. This function allows the Brother machine to receive the document over the Internet, and then relay it to other fax machines through conventional telephone lines. For more information see *Relay broadcasting* on page 94.



- 1 Internet
- 2 Telephone line
- 3 E-mail server

Important information on Internet fax

Internet fax communication on a LAN system is basically the same as communication via E-mail; however, it is different from fax communication using standard phone lines. The following is important information for using Internet fax:

- Factors such as the receiver's location, structure of the LAN system, and how busy the circuit (such as the Internet) is, may cause the system to take a long time to send back an error mail. (normally 20 sec. to 30 sec.).
- In the case of transmission through the Internet, due to its low level of security, we recommend that you use standard phone lines to send confidential documents.
- If the receiver's mail system is not compatible with the MIME format, you cannot transmit a document to the receiver. Depending on the receiver's server, there may be some cases in which the error mail will not be sent back.
- If the size of a document's image data is too large, there is a possibility of unsuccessful transmission.
- You cannot change the font or character size of Internet mail that you received.

How to Internet fax

Before using Internet fax you must configure your Brother machine to communicate with your network and mail server. You must ensure the following items are configured on your machine. You can configure these items from the control panel, Web Based Management, Remote setup or BRAdmin Professional 3. If you are unsure of any of these items, please contact your systems administrator.

- IP address (If you are already using your machine on your network, the machine's IP address has been configured correctly.)
- E-mail address
- SMTP, POP3 server address/port/Authentication method/Encryption method/Server Certificate Verification
- mailbox name and password

Sending an Internet fax

Before sending an Internet fax

To send an Internet fax, you can configure the following items from the control panel, Web Based Management or Remote Setup.




- Sender Subject (if needed)
- Size Limit (if needed)
- Notification (if needed) (For more information, see *TX Verification Mail* on page 96.)

How to send an Internet fax

Sending an Internet fax is the same as sending a normal fax (For more information, see *Sending a fax* in the *Basic User's Guide*). If you have already programmed the addresses of the destination Internet fax machines as One Touch or Speed-Dial locations, you can send the Internet fax by loading the document into the machine. If you want to change the resolution, press **Fax Resolution** to set the preferred resolution, choose a Speed Dial or One Touch number, press **Black Start/Mono Start** (S.Fine is not supported for Internet fax).



Note

- If you wish to manually enter the Internet fax address, load the document into the machine and press . Press  #001  A to choose numbers, characters or special characters. Enter the address and then press **Black Start/Mono Start**.

For more information to manually enter the Internet fax address, see the *Quick Setup Guide*.

- You can register the E-mail address information from Web Based Management or Remote Setup.

After the document is scanned, it is transmitted to the recipient Internet fax machine automatically via your SMTP server. You can cancel the send operation by pressing the **Stop/Exit** key during scanning. After the transmission is finished, the machine will return to standby mode.



Note

Some E-mail servers do not allow you to send large E-mail documents (the System Administrator will often place a limit on the maximum E-mail size). With this function enabled, the machine will display `Out of Memory` when trying to send E-mail documents over 1 Mbyte in size. The document will not be sent and an error report will be printed. The document you are sending should be separated into smaller documents that will be accepted by the mail server. (For your information, a 42 page document based on the ITU-T Test Chart #1 test chart is approximately 1 Mbyte in size.)

Receiving E-mail or Internet fax

Before receiving an Internet fax

To receive an Internet fax, you should configure the following items from the control panel, Web Based Management or Remote Setup:

- Auto Polling (if needed)
- Poll Frequency (if needed)
- Header (if needed)
- Delete Error Mail (if needed)
- Notification (if needed) (For more information, see *TX Verification Mail* on page 96.)

How to receive an Internet fax

There are 2 ways you can receive E-mail messages:

- POP3 receiving at regular intervals
- POP3 receiving (manually initiated)

Using POP3 receiving the machine must poll the E-mail server to receive the data. This polling can occur at set intervals (for example, you can configure the machine to poll the E-mail server at 10 minute intervals) or you can manually poll the server by pressing the **1 + Black Start/Mono Start** or **Color Start/Colour Start** keys.

If your machine starts to receive E-mail data, the LCD panel will reflect this activity. For example, you will see `Receiving` on the LCD panel followed by `XXE-mail (s)`. If you press the **1 + Black Start/Mono Start** or **Color Start/Colour Start** keys to manually poll the E-mail server for E-mail data and there are no mail documents waiting to be printed, the machine will display `No Mail` on the LCD panel for two seconds.



Note

- If your machine is out of paper when receiving data, the received data will be held in the machine's memory. This data will be printed automatically after paper is re-inserted into the machine.
 - If the received mail is not in a plain text format or an attached file is not in the TIFF-F format, the following error message will be printed: **"ATTACHED FILE FORMAT NOT SUPPORTED. FILE NAME:XXXXXX.doc"** If the received mail is too large, the following error message will be printed: **"E-MAIL FILE TOO LARGE."** If Delete POP Receive Error Mail is ON (default) then the error mail is automatically deleted from the E-mail server.
-

Receiving an Internet fax to your computer

When a computer receives an Internet fax document, the document is attached to a mail message that informs the computer that it has received a document from an Internet fax. This is notified in the subject field of the received mail message.



Note

If the computer to which you wish to send a document is not running Windows® 2000/XP, Windows Server® 2003/2008, Windows Vista® or Windows® 7 operating system, please inform the computer's owner that they must install some software that can view TIFF-F files.

Additional Internet Fax options

Forwarding received E-mail and fax messages

You can forward received E-mail or standard fax messages to another E-mail address or fax machine. Received messages can be forwarded via E-mail to a computer or Internet fax. They can also be forwarded via standard phone lines to another machine.

The setting can be enabled using a web browser or through the control panel of the machine. The steps for configuring fax forward can be found in the *Advanced User's Guide*.

Please see the *Advanced User's Guide* to check that this feature is supported.

Relay broadcasting

This function allows the Brother machine to receive a document over the Internet, and then relay it to other fax machines through conventional telephone lines.

Before relaying broadcast

To relay broadcast, you must configure the following items from the control panel, Web Based Management or Remote Setup:

- Relay Broadcast

You must enable the relay broadcast.

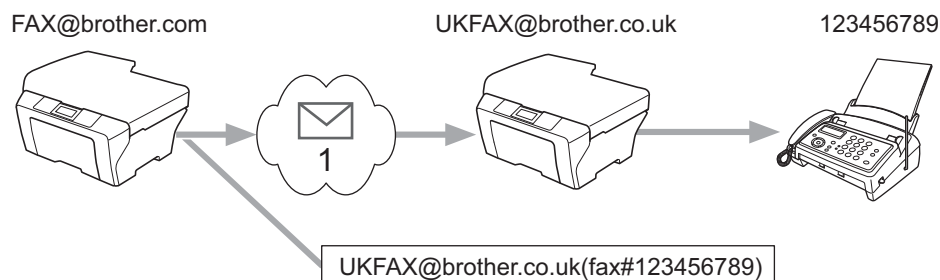
- Relay Domain

You must configure your machine's domain name on the machine that will broadcast the document to the conventional fax machine. If you wish to use your machine as a relay broadcast device, you must specify the domain name that you trust at the machine, in other words, the portion of the name after the "@" sign. Use care in selecting a trusted domain since any user on a trusted domain will be able to send a relay broadcast.

You can register up to 10 domain names.

- Relay Report

Relay broadcast from a machine



1 Internet

In this example, your machine has an E-mail address of FAX@brother.com, you wish to send a document from this machine to another machine in England with an E-mail address of UKFAX@brother.co.uk, this machine will then forward the document to a standard fax machine using a conventional telephone line. If your E-mail address is FAX@brother.com, you must configure a trusted domain name of brother.com on the machine in England that will broadcast the document to the conventional fax machine. If you do not enter the domain name information, then the machine in the middle (the machine that will broadcast the document) will not trust any Internet jobs that it receives from the machine in the @brother.com domain.

After the trusted domain is set you can send the document from your machine [e.g. FAX@brother.com] by entering the E-mail address of the machine [e.g. UKFAX@brother.co.uk] that will forward the document followed by the phone number of the fax that will receive the document. The following is an example of how to enter the E-mail address and phone number.


UKFAX@brother.co.uk(fax#123456789)

E-mail address Fax Phone Number

The word "fax#" must be included with the phone number inside the parenthesis.

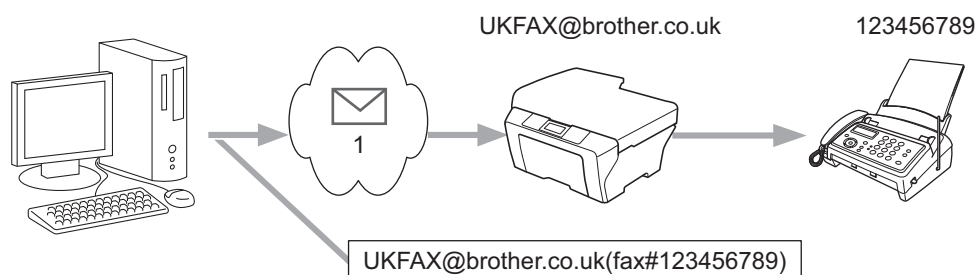
Sending to multiple phone numbers:

If you want to have the document relayed to more than one standard fax machine the address can be entered using the following method:

- 1 Press  (FAX).
- 2 Load your document.
- 3 Press ◀ or ▶ to display Broadcasting.
Press Broadcasting.
- 4 Enter the phone number of the first Fax machine UKFAX@brother.co.uk(fax#123).

- 5 Press **OK**.
- 6 Enter the phone number of the second Fax machine **UKFAX@brother.co.uk(fax#456)**.
- 7 Press **OK**.
- 8 Press **Black Start/Mono Start**.

Relay broadcast from a computer



1 Internet

You can also send E-mail from your computer and have it relayed to a conventional fax machine. The method of entering the phone number of the conventional fax machine that will receive the relayed E-mail will vary depending on the mail application you are using. The following are some examples of different mail applications:

Some E-mail applications do not support sending to multiple phone numbers. If your E-mail application cannot support multiple phone numbers you will only be able to relay to one fax machine at a time.

Enter the address of the relay machine and phone number of the fax in the “TO” box using the same method used when sending from a machine.

UKFAX@brother.co.uk(fax#123456789)



Note

For Microsoft® Outlook® 97 or greater, the address information must be entered into the address book as follows:

Name: fax#123456789

E-mail address: UKFAX@brother.co.uk

TX Verification Mail

Transmission Verification Mail supports two separate functions. Verification Mail for sending allows you to request notification from the receiving station that the Internet Fax or E-mail was received and processed. Verification Mail for receiving allows you to transmit a default report back to the sending station after successfully receiving and processing an Internet Fax or E-mail.

To use this feature you must set the **Notification** option within the **Setup Mail RX** and **Setup Mail TX** options.

Setup Mail TX

You can set the **Notification** option in the **Setup Mail TX** option to either **On** or **Off**. When switched to **On** an additional field of information is sent with the image data. This field is named "MDN".

MDN (Message Disposition Notification):

This field requests the status of the Internet Fax/E-mail message after delivery through the SMTP (Send Mail Transfer Protocol) transport system. Once the message has arrived at the receiver this data is used when the machine or user reads or prints the received Internet Fax or E-mail. For example, if the message is opened for reading or is printed the receiver sends back a notification to the original sending machine or user.

The receiver must support the MDN field in order to be able to send a notification report, otherwise the request will be ignored.

Setup Mail RX

There are three possible settings for this option **On**, **MDN** or **Off**.

Receive Notification "On"

When switched to "On" a fixed message is sent back to the sender to indicate successful reception and processing of the message. These fixed messages depend on the operation requested by the sender.

Report messages consist of:

SUCCESS: Received From <mail address>

Receive Notification "MDN"

When switched to "MDN" a report as described above is sent back to the sender if the originating station sent the "MDN" field to request confirmation.

Receive Notification "Off"

Off switches all forms of receive notification **Off**, no message is sent back to the sender regardless of the request.



Note

To receive the TX verification mail properly, you must configure the following settings.

- Sender
 - Switch Notification in the Setup Mail TX to on.
 - Switch Header in the Setup Mail RX to All or Subject+From+To.
- Receiver
 - Switch Notification in the Setup Mail RX to on.

Error mail

If there is a mail delivery error while sending an Internet fax, the mail server will send an error message back to the machine and the error message will be printed. If there is an error while receiving mail, an error message will be printed (Example: "The message being sent to the machine was not in a TIFF-F format.").

To receive the error mail properly, you must switch Header in the Setup Mail RX to All or Subject+From+To.

Overview

In today's world there are many security threats to your network and the data that travels over it. Your Brother machine employs some of the latest network security and encryption protocols available today. These network features can be integrated into your overall network security plan to help protect your data and prevent unauthorized access to the machine. This chapter explains how to configure them.

You can configure the following security features:

- Managing your network machine securely using SSL/TLS (See *Managing your network machine securely using SSL/TLS* on page 99.)
- Managing your network machine securely using SNMPv3 protocol (See *Secure Management using Web Based Management (web browser)* on page 99 or *Secure Management using BRAdmin Professional 3 (Windows®)* on page 106.)
- Printing documents securely using SSL/TLS (See *Printing documents securely using SSL/TLS* on page 101.)
- Sending and Receiving an E-mail securely (See *Sending or Receiving an E-mail securely* on page 102.)
- Using IEEE 802.1x authentication (See *Using IEEE 802.1x authentication* on page 104.)
- Secure Management using BRAdmin Professional 3 (Windows®) (See *Secure Management using BRAdmin Professional 3 (Windows®)* on page 106.)
- Certificate for secure management (See *Using Certificates for device security* on page 107.)
- Managing multiple certificates (See *Managing multiple certificates* on page 116.)



Note

We recommend to disable the Telnet, FTP and TFTP protocols. Accessing the machine using these protocols is not secure. (For how to configure the protocol settings, see *How to configure the machine settings using Web Based Management (web browser)* on page 72.) If you disable FTP, the Scan to FTP function will be disabled.

Managing your network machine securely using SSL/TLS

To manage your network machine securely, you need to use the management utilities with security protocols.

Secure Management using Web Based Management (web browser)

We recommend to use HTTPS and SNMPv3 protocol for secure management. To use the HTTPS protocol, the following machine settings are required.

- A self-signed certificate or a certificate issued by a CA, and a private key must be installed in the machine. (For how to install a certificate and private key, see *Using Certificates for device security* on page 107.)
- The HTTPS protocol must be enabled. To enable the HTTPS protocol, choose an installed certificate from the pull-down list in the **HTTP Server Settings** page of **Web Based Management** on the **Configure Protocol** page, and then enable **SSL communication is used (port 443)**. (For information on how to access the **Configure Protocol** page, see *How to configure the machine settings using Web Based Management (web browser)* on page 72.)

- 1 Start your web browser.
- 2 Type “https://Common Name/” into your browser. (Where “Common Name” is the Common Name that you assigned for the certificate, such as an IP address, node name or domain name. For how to assign a Common Name for the certificate, see *Using Certificates for device security* on page 107.)
 - For example:
https://192.168.1.2/ (if the Common Name is the printer’s IP address)
- 3 You can now access the machine using HTTPS.
We recommend secure management (SNMPv3) be used along with the HTTPS protocol. If you use the SNMPv3 protocol, follow the steps below.

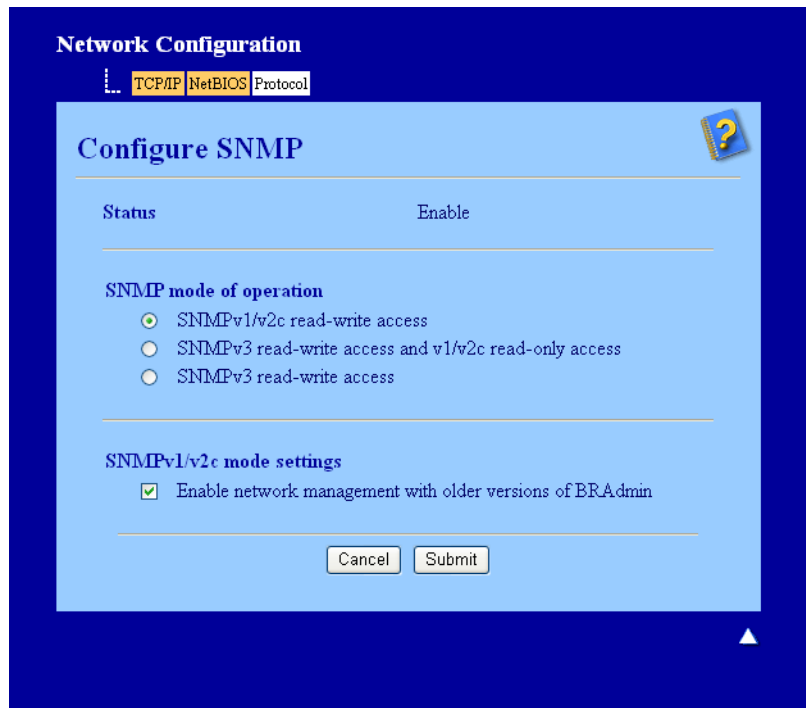


Note

You can also change the SNMP settings by using BRAdmin Professional 3 or Web BRAdmin.

- 4 Click **Network Configuration**.
- 5 Enter a user name and a password. The default User Name is “**admin**” and the default Password is “**access**”.
- 6 Click **OK**.
- 7 Click **Configure Protocol**.

- 8 Make sure that the **SNMP** setting is enabled, and then click **Advanced Setting** of **SNMP**.
- 9 You can configure the SNMP settings from the screen below.



We have three SNMP connection modes of operation.

■ SNMPv3 read-write access

With this mode the print server uses version 3 of the SNMP protocol. If you want to manage the print server securely, use this mode.



Note

When you use the **SNMPv3 read-write access** mode, please note the following.

- You can manage the print server by using BRAdmin Professional 3, Web BRAdmin or Web Based Management only.
- We recommend secure SSL communication (HTTPS) be used.
- Except for BRAdmin Professional 3 and Web BRAdmin, all applications that use SNMPv1/v2c will be restricted. To allow the use of SNMPv1/v2c applications, use **SNMPv3 read-write access and v1/v2c read-only access** or **SNMPv1/v2c read-write access** mode.

■ SNMPv3 read-write access and v1/v2c read-only access

In this mode the print server uses the read-write access of version 3 and the read-only access of version 1 and version 2c of the SNMP protocol.



Note

When you use the **SNMPv3 read-write access and v1/v2c read-only access** mode, some Brother applications (e.g. BRAdmin Light) that access to the print server do not work properly since they authorize the read-only access of version 1 and version 2c. If you want to use all applications, use the **SNMPv1/v2c read-write access** mode.

■ SNMPv1/v2c read-write access

In this mode the print server uses version 1 and version 2c of the SNMP protocol. You can use all Brother applications under this mode. However, it is not secure since it will not authenticate the user and the data will not be encrypted.



Note

For more information, see the Help text in Web Based Management.

Printing documents securely using SSL/TLS

To print documents securely over the Internet, you can use the IPPS protocol.



Note

- Communication using IPPS cannot prevent unauthorized access to the print server.
- IPPS is available for Windows® 2000/XP, Windows Vista®, Windows® 7 and Windows Server® 2003/2008.

To use the IPPS protocol, the following machine settings are required.

- A self-signed certificate or a certificate issued by a CA, and a private key must be installed in the machine. For how to install a certificate and private key, see *Using Certificates for device security* on page 107.
- The IPPS protocol must be enabled. To enable the IPPS protocol, choose an installed certificate from the pull-down list in the **HTTP Server Settings** page of **IPP** on the **Configure Protocol** page, and then enable **SSL communication is used (port 443)**. For information on how to access the **Configure Protocol** page, see *How to configure the machine settings using Web Based Management (web browser)* on page 72.

Sending or Receiving an E-mail securely

Configuration using Web Based Management (web browser)

You can configure secured E-mail sending with user authentication or E-mail sending and receiving using SSL/TLS on the Web Based Management screen.

- 1 Start your web browser.
- 2 Type "http://printer's IP address/" into your browser (where "printer's IP address" is the printer's IP address).
 - For example:
http://192.168.1.2/
- 3 Click **Network Configuration**.
- 4 Enter a user name and a password. The default User Name is "**admin**" and the default Password is "**access**".
- 5 Click **OK**.
- 6 Click **Configure Protocol**.
- 7 Click **Advanced Setting** of **POP3/SMTP** and make sure that the status of **POP3/SMTP** is **Enable**.
- 8 You can configure the **POP3/SMTP** settings on this page.



Note

- For more information, see the Help text in Web Based Management.
- You can also confirm whether the E-mail settings are correct after configuration by sending a test E-mail.

- 9 After configuring, click **Submit**. The Test E-mail Send/Receive Configuration dialog appears.
- 10 Follow the instructions on-screen if you want to test with the current settings.

Sending an E-mail with user authentication

This machine supports POP before SMTP and SMTP-AUTH methods to send an E-mail via an E-mail server that requires a user authentication. These methods prevent an unauthorized user from accessing the E-mail server. You can use Web Based Management, BRAdmin Professional 3 and Web BRAdmin to configure these settings. You can use POP before SMTP and SMTP-AUTH methods for E-mail Notification, E-mail reports and Internet fax sending.

E-mail server settings

You need to match the settings of SMTP authentication method with the method used by your E-mail server. Contact your network administrator or your ISP (Internet Service Provider) about the E-mail server configuration.

You will also need to check **SMTP-AUTH** of **SMTP Server Authentication Method** to enable the SMTP server authentication.

SMTP settings

- You can change the SMTP port number using Web Based Management. This is useful if your ISP (Internet Service Provider) implements the “Outbound Port 25 Blocking (OP25B)” service.
- By changing the SMTP port number to a specific number which your ISP is using for the SMTP server (for example, port 587), you would then be able to send an E-mail via the SMTP server.
- If you can use both POP before SMTP and SMTP-AUTH, we recommend choosing SMTP-AUTH.
- If you choose POP before SMTP for the SMTP Server Authentication Method, you need to configure the POP3 settings. You can also use the APOP method if needed.

Sending or Receiving an E-mail securely using SSL/TLS

This machine supports SSL/TLS methods to send or receive an E-mail via an E-mail server that requires secure SSL/TLS communication. To send or receive E-mail via an E-mail server that is using SSL/TLS communication, you must configure SMTP over SSL/TLS or POP3 over SSL/TLS correctly.

Verifying Server Certificate

- If you choose SSL or TLS for **SMTP over SSL/TLS** or **POP3 over SSL/TLS**, the **Verify Server Certificate** check box will be automatically checked to verify the Server Certificate.
 - Before you verify the Server Certificate, you must import the CA certificate that has been issued by the CA that signed the Server Certificate. Contact your system administrator about the CA certificate. For importing the certificate, see *Import and export a CA certificate* on page 117.
 - If you do not need to verify the Server Certificate, uncheck **Verify Server Certificate**.

Port Number

- If you choose SSL or TLS, the **SMTP Port** or **POP3 Port** value will be changed to match the protocol. If you want to change the port number manually, enter the port number after you choose **SMTP over SSL/TLS** or **POP3 over SSL/TLS**.
- You must configure the POP3/SMTP communication method to match the E-mail server. For details of the E-mail server settings, contact your network administrator or Internet services provider.

In most cases, the secured webmail services require the following settings:

(SMTP)

SMTP Port: 587

SMTP Server Authentication Method: SMTP-AUTH

SMTP over SSL/TLS: TLS

(POP3)

POP3 Port: 995

POP3 over SSL/TLS: SSL

Using IEEE 802.1x authentication

You can configure IEEE 802.1x authentication for a wired or a wireless network.

To use IEEE 802.1x authentication, you must install a certificate issued by a CA. Contact your network administrator or your ISP (Internet Service Provider) whether a CA certificate import is necessary. (For how to install a certificate, see *Using Certificates for device security* on page 107.)

IEEE 802.1x authentication configuration using Web Based Management (web browser)

If you are configuring IEEE 802.1x authentication for a wired or a wireless network using Web Based Management, follow the instructions.

You can also configure IEEE 802.1x authentication using:

(Wired network)

- BRAdmin Professional 3

(Wireless network)

- Wireless setup wizard from the control panel (For details, see *Configuring your machine for an enterprise wireless network* on page 23.)
- Wireless setup wizard on the CD-ROM (For details, see *Wireless configuration using the Brother installer application (For MFC-9560CDW and MFC-9970CDW)* on page 35.)
- BRAdmin Professional 3



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate you want to use. For installing the certificate, see *Using Certificates for device security* on page 107.
- Before you verify the Server Certificate, you must import the CA certificate that has been issued by the CA that signed the Server Certificate. Contact your system administrator about the CA certificate. For importing the certificate, see *Import and export a CA certificate* on page 117.
- For the details of each certificate, see *Using Certificates for device security* on page 107.

- 1 Start your web browser.
- 2 Type “http://machine’s IP address/” into your browser (where “machine’s IP address” is the machine’s IP address).
 - For example:
http://192.168.1.2/

**Note**

- If you are using a Domain Name System or enable a NetBIOS name, you can enter another name such as “Shared_Printer” instead of the IP address.

- For example:

`http://Shared_Printer/`

If you enable a NetBIOS name, you can also use the node name.

- For example:

`http://brnxxxxxxxxxxxxxx/`

The NetBIOS name can be seen in the Network Configuration List. (To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 52.)

- For Macintosh users, you can have easy access to the Web Based Management System by clicking the machine icon on the **Status Monitor** screen. For more information, see the *Software User's Guide*.

- 3 Click **Network Configuration**.
- 4 Enter a user name and a password. The default User Name is “**admin**” and the default password is “**access**”.
- 5 Click **OK**.
- 6 (Wired) Click **Configure Wired802.1x**.
(Wireless) Click **Configure Wireless** and the **Enterprise** tab.
- 7 Now you can configure the IEEE 802.1x authentication settings.
 - If you want to enable IEEE 802.1x authentication for wired network, check **Enable** for **Wired 802.1x status** on the **Configure Wired802.1x** page.
 - For the details of IEEE 802.1x authentication and the inner authentication methods, see the *Network Glossary*.
 - If you are using EAP-TLS authentication, you must choose the Client Certificate that has been installed (shown with Certificate Name) for verification from the **Client Certificate** pull-down list.
 - If you choose EAP-FAST, PEAP, EAP-TTLS or EAP-TLS authentication, you can choose the verification method from the **Server Certificate Verification** pull-down list. You can verify the Server Certificate by using the CA certificate imported to the machine in advance, that has been issued by the CA that signed the Server Certificate.

You can choose the following verification methods from the **Server Certificate Verification** pull-down list.

- **No Verification**

The Server Certificate can always be trusted. The verification is not performed.

- **CA Cert.**

The verification method to check the CA reliability of the Server Certificate, using the CA certificate that has been issued by the CA that signed the Server Certificate.

■ CA Cert. + ServerID

The verification method to check the Common Name ¹ value of the Server Certificate, in addition to the CA reliability of the Server Certificate.

¹ The Common Name verification compares the Common Name of the Server Certificate to the character string configured for the **Server ID**. Before you use this method, contact your system administrator about the Server Certificate's Common Name and then configure **Server ID**.

8 After configuring, click **Submit**.

(Wired)

After configuring, connect your machine to the IEEE 802.1x supported network. After a few minutes, print the Network Configuration List to check the **<Wired IEEE 802.1x> Status**. (See *Printing the Network Configuration List* on page 52 for information on how to print the Network Configuration List on your print server.)

■ Success

The wired IEEE 802.1x function is enabled and the authentication was successful.

■ Failed

The wired IEEE 802.1x function is enabled, however, the authentication failed.

■ Off

The wired IEEE 802.1x function is not available.

(Wireless)

Shortly after configuring, WLAN report will be printed automatically. Check your wireless configuration on the report. See *Printing the WLAN report (For MFC-9560CDW and MFC-9970CDW)* on page 53.

9

Secure Management using BRAdmin Professional 3 (Windows[®])

To use the BRAdmin Professional 3 utility securely, you need to follow the points below

- We strongly recommend to use the latest version of the BRAdmin Professional 3 utility or Web BRAdmin that are available as a download from <http://solutions.brother.com/>. If you use an older version of BRAdmin ¹ to manage your Brother machines the user authentication will not be secure.
- If you want to avoid access to your machine from older versions of BRAdmin ¹, you need to disable the access from older versions of BRAdmin ¹ from **Advanced Setting of SNMP** on **Configure Protocol** page using Web Based Management. (See *Secure Management using Web Based Management (web browser)* on page 99.)
- If you use BRAdmin Professional 3 and Web Based Management together, use Web Based Management with the HTTPS protocol. (See *Secure Management using Web Based Management (web browser)* on page 99.)

- If you are managing a mixed group of older print servers ² and the print servers with BRAdmin Professional 3, we recommend using a different password in each group. This will ensure security is maintained on the new print servers.

¹ BRAdmin Professional older than Ver. 2.80, Web BRAdmin older than Ver. 1.40, BRAdmin Light for Macintosh older than Ver. 1.10

² NC-2000 series, NC-2100p, NC-3100h, NC-3100s, NC-4100h, NC-5100h, NC-5200h, NC-6100h, NC-6200h, NC-6300h, NC-6400h, NC-8000, NC-100h, NC-110h, NC-120w, NC-130h, NC-140w, NC-8100h, NC-9100h, NC-7100w, NC-7200w, NC-2200w

Using Certificates for device security

Your Brother machine supports the use of multiple security certificates allowing secure management, authentication and communication with the machine. The following security certificate features can be used with the machine.

- SSL/TLS communication
- IEEE 802.1x authentication
- SSL communication for SMTP/POP3

The Brother machine supports the following certificates.

- Self-signed certificate

This print server issues its own certificate. Using this certificate, you can easily use the SSL/TLS communication without having a certificate from a CA. (See *Creating and installing a certificate* on page 109.)

- Certificate from a CA

There are two methods for installing a certificate from a CA. If you already have a CA or if you want to use a certificate from an external trusted CA:

- When using a CSR (Certificate Signing Request) from this print server. (See *How to create a CSR* on page 114.)
- When importing a certificate and a private key. (See *Import and export the certificate and private key* on page 115.)

- CA certificate

If you use a CA certificate that identifies the CA (Certificate Authority) itself and owns its private key, you must import a CA certificate from the CA, prior to the configuration. (See *Import and export a CA certificate* on page 117.)



Note

- If you are going to use SSL/TLS communication, we recommend that you contact your system administrator first.
- When you reset the print server back to its default factory settings, the certificate and the private key that are installed will be deleted. If you want to keep the same certificate and the private key after resetting the print server, export them before resetting and re-install them. (See *How to export the self-signed certificate, the certificate issued by a CA, and the private key* on page 116.)

Configure certificate using Web Based Management

This feature can be configured using Web Based Management only. Follow these steps to access the configure certificate page using Web Based Management.

- 1 Start your web browser.
- 2 Type “http://printer’s IP address/” into your browser (where “printer’s IP address” is the printer’s IP address).
 - For example:
http://192.168.1.2/
- 3 Click **Network Configuration**.
- 4 Enter a user name and a password. The default User Name is “**admin**” and the default Password is “**access**”.
- 5 Click **OK**.
- 6 Click **Configure Certificate**.
- 7 You can configure the certificate settings from the screen below.

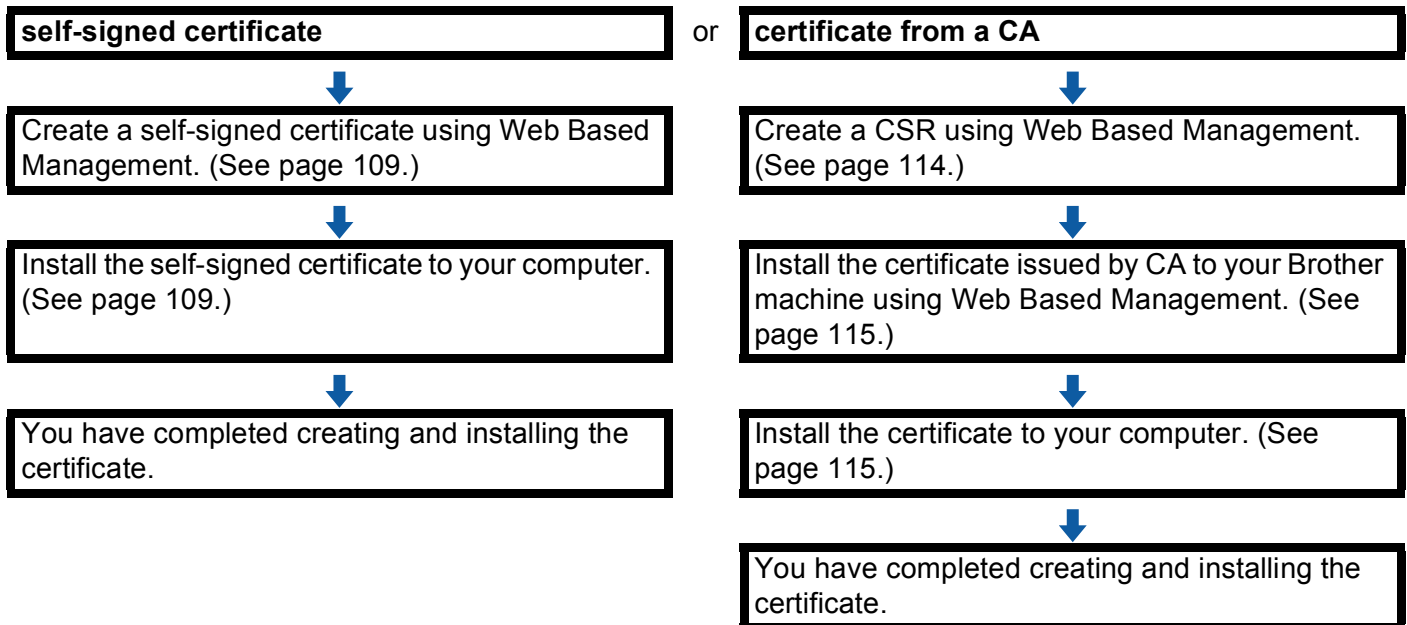


Note

- The functions that are grayed and unlinked indicate they are not available.
- For more information on configuration, see the Help text in the Web Based Management.

Creating and installing a certificate

Step by step chart for creating and installing a certificate



9

How to create and install a self-signed certificate

- 1 Click **Create Self-Signed Certificate** on the **Configure Certificate** page.
- 2 Enter a **Common Name** and a **Valid Date**, then click **Submit**.



Note

- The length of the **Common Name** is less than 64 bytes. Enter an identifier such as an IP address, node name or domain name to use when accessing this machine through SSL/TLS communication. The node name is displayed by default.
- A warning will pop-up if you use the IPPS or HTTPS protocol and enter a different name in the URL than the **Common Name** that was used for the self-signed certificate.

- 3 The self-signed certificate is created and saved in your machine's memory successfully. To use SSL/TLS communication, the self-signed certificate also needs to be installed on your computer. Proceed to the next section.


How to install the self-signed certificate on your computer

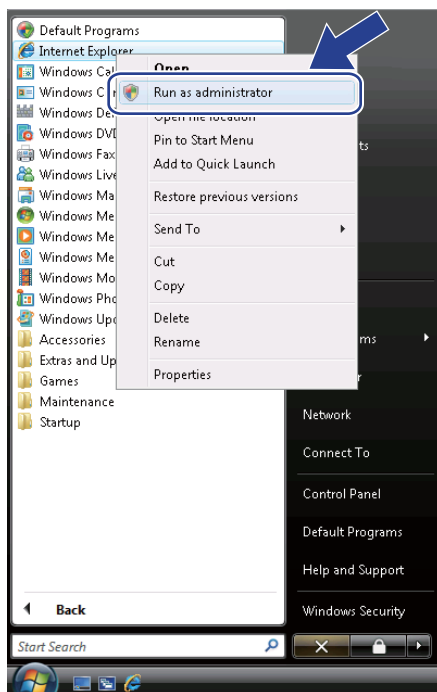


Note

The following steps are for Microsoft® Internet Explorer®. If you use another web browser, follow the help text of the web browser itself.

For Windows Vista®, Windows® 7 and Windows Server® 2008 users that have administrator rights

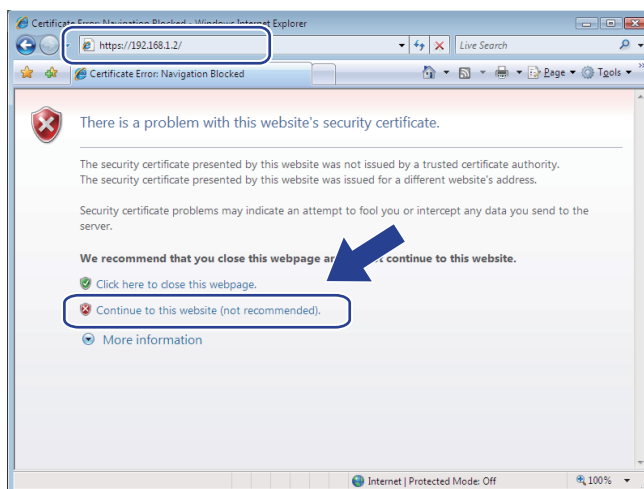
- 1 Click the  button and **All Programs**.
- 2 Right-click **Internet Explorer**, and then click **Run as administrator**.



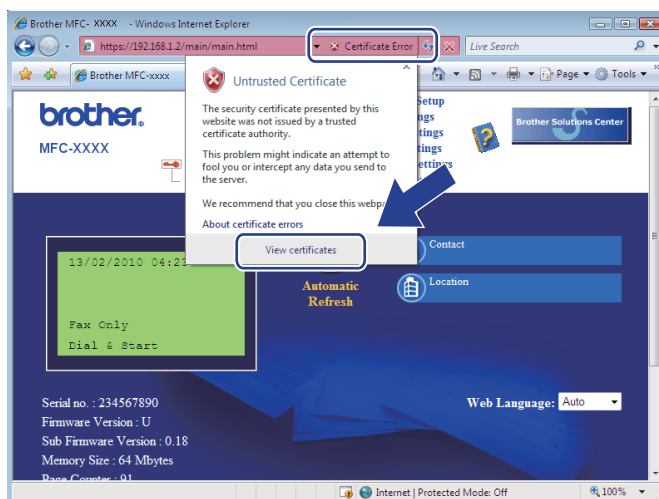
Note

If the **User Account Control** screen appears,
(Windows Vista®) Click **Continue (Allow)**.
(Windows® 7) Click **Yes**.

- 3 Type “https://printer’s IP address/” into your browser to access your machine (where “printer’s IP address” is the printer’s IP address or the node name that you assigned for the certificate).
Then, click **Continue to this website (not recommended)**..



- 4 Click **Certificate Error**, and then click **View certificates**. For the rest of the instructions, follow the steps from step 4 in *For Windows® 2000/XP and Windows Server® 2003 users* on page 112.

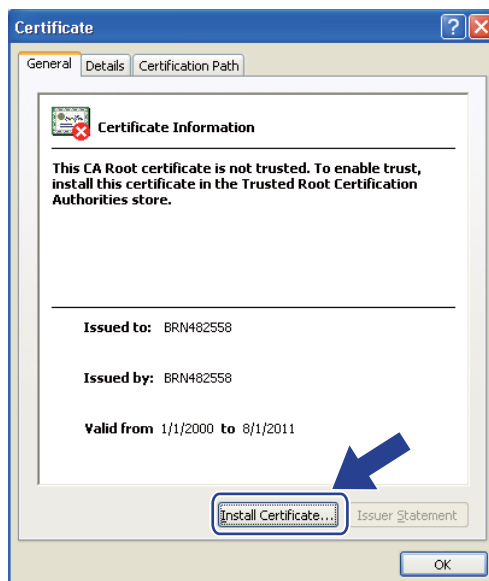


For Windows® 2000/XP and Windows Server® 2003 users

- 1 Start your web browser.
- 2 Type "https://printer's IP address/" into your browser to access your machine (where "printer's IP address" is the IP address or the node name that you assigned for the certificate).
- 3 When the following dialog appears, click **View Certificate**.

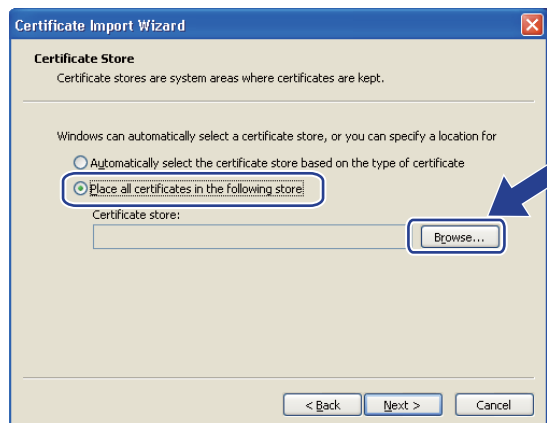


- 4 Click **Install Certificate...** from the **General** tab.



- 5 When the **Certificate Import Wizard** appears, click **Next**.

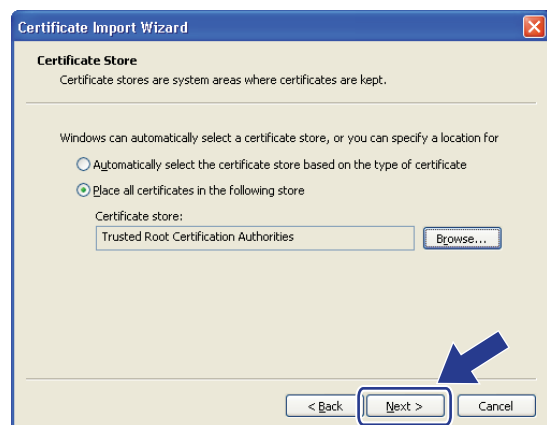
- 6 Choose **Place all certificates in the following store** and then, click **Browse...**.



- 7 Choose **Trusted Root Certification Authorities** and then click **OK**.

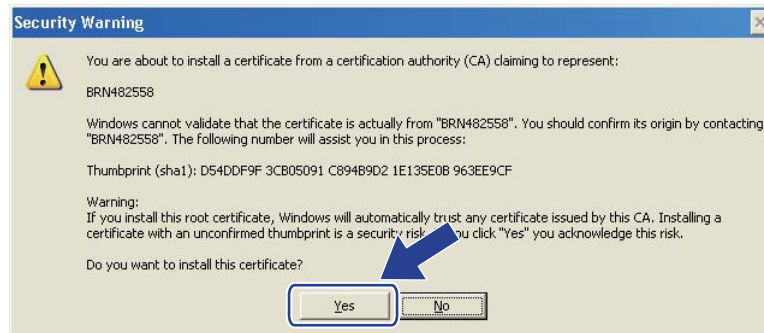


- 8 Click **Next**.



- 9 Click **Finish**.

- 10 Click **Yes**, if the fingerprint (thumbprint) is correct.



Note

The fingerprint (thumbprint) is printed on the Network Configuration List. (To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 52.)

- 11 Click **OK**.
- 12 The self-signed certificate is now installed on your computer, and SSL/TLS communication is available.

How to create a CSR

- 1 Click **Create CSR** on the **Configure Certificate** page.
- 2 Enter a **Common Name** and your information, such as **Organization**. Then click **Submit**.



Note

- We recommend that the Root Certificate from the CA be installed on your computer before creating the CSR.
- The length of the **Common Name** is less than 64 bytes. Enter an identifier such as an IP address, node name or domain name to use when accessing this printer through SSL/TLS communication. The node name is displayed by default. The **Common Name** is required.
- A warning will pop-up if you enter a different name in the URL than the Common Name that was used for the certificate.
- The length of the **Organization**, the **Organization Unit**, the **City/Locality** and the **State/Province** is less than 64 bytes.
- The **Country/Region** should be an ISO 3166 country code composed of two characters.
- If you are configuring X.509v3 certificate extension, choose the **Configure extended partition** check box and then choose **Auto** or **Manual**.

- 3 When the contents of the CSR appear, click **Save** to save the CSR file to your computer.

- 4 The CSR is created.

**Note**

- Follow your CA policy regarding the method to send a CSR to your CA.
- If you are using Enterprise root CA of Windows Server® 2003/2008, we recommend using the **Web Server** for the certificate template when creating the Client Certificate for secure management. If you are creating a Client Certificate for an IEEE 802.1x environment with EAP-TLS authentication, we recommend using **User** for the certificate template. For more information, see the SSL communication page from the top page for your model at <http://solutions.brother.com/>.

How to install the certificate to your machine

When you receive the certificate from a CA, follow the steps below to install it into the print server.

**Note**

Only a certificate issued with this machine's CSR can be installed. When you want to create another CSR, make sure that the certificate is installed before creating another CSR. Create another CSR after installing the certificate to the machine. Otherwise the CSR you have made before installing will be invalid.

- 1 Click **Install Certificate** on the **Configure Certificate** page.
- 2 Specify the file of the certificate that has been issued by a CA, and then click **Submit**.
- 3 Now the certificate is created and saved in your machine memory successfully.
To use SSL/TLS communication, the Root Certificate from the CA needs to be installed on your computer. Contact your network administrator about installation.

Import and export the certificate and private key

You can store the certificate and private key on the machine and manage them by importing and exporting.

How to import the self-signed certificate, the certificate issued by a CA, and the private key

- 1 Click **Import Certificate and Private Key** on the **Configure Certificate** page.
- 2 Specify the file that you want to import.
- 3 Enter the password if the file is encrypted, and then click **Submit**.
- 4 Now the certificate and private key are imported to your machine successfully.
To use SSL/TLS communication, the Root Certificate from the CA needs to also be installed on your computer. Contact your network administrator about the installation.

How to export the self-signed certificate, the certificate issued by a CA, and the private key

1 Click **Export** shown with **Certificate List** on the **Configure Certificate** page.

2 Enter the password if you want to encrypt the file.



Note

If a blank password is used, the output is not encrypted.

3 Enter the password again for confirmation, and then click **Submit**.

4 Specify the location where you want to save the file.

5 Now the certificate and private key are exported to your computer.



Note

You can import the file that you exported.

Managing multiple certificates

This multiple certificate feature allows you to manage each certificate that you have installed using Web Based Management. After installing certificates, you can view what certificates are installed from the **Configure Certificate** page and then view each certificate's content, delete or export the certificate. For information on how to access the **Configure Certificate** page, see *Configure certificate using Web Based Management* on page 108. The Brother machine allows you to store up to four self-signed certificates or up to four certificates issued by a CA. You can use the stored certificates for using the HTTPS/IPPS protocol, IEEE 802.1x authentication or a Signed PDF.

You can also store up to four CA certificates for using IEEE 802.1x authentication and SSL for SMTP/POP3.

We recommend you store one certificate less and keep the last free to deal with certificate expiration. For example, if you want to store a CA certificate, store three certificates and leave one storage as a backup. In the case of re-issuing the certificate, such as when the certificate is expired, you can import a new certificate to the backup and then you can delete the expired certificate, to avoid configuration failure.



Note

When you use HTTPS/IPPS, IEEE 802.1x or Signed PDF, you must choose which certificate you are using.

Import and export a CA certificate

You can store a CA certificate on the machine by importing and exporting.

How to import a CA certificate

- 1 Click **Configure CA Certificate** on the **Configure Certificate** page.
- 2 Click **Import CA Certificate**. Click **Submit**.

How to export a CA certificate

- 1 Click **Configure CA Certificate** on the **Configure Certificate** page.
- 2 Choose the certificate you want to export and click **Export**. Click **Submit**.

10 Troubleshooting

Overview

This chapter explains how to resolve typical network problems you may encounter when using Brother machine. If, after reading this chapter, you are unable to resolve your problem, please visit the Brother Solutions Center at: <http://solutions.brother.com/>.

Please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Manuals on your model page to download the other manuals.

Identifying your problem

Make sure that the following items are configured before reading this chapter.

First check the following:
The power cord is connected properly and the Brother machine is turned on.
The access point (for wireless), router or hub are turned on and its link button is blinking.
All protective packaging has been removed from the machine.
The toner cartridges and drum unit are installed properly.
The front and back covers are fully closed.
Paper is inserted properly in the paper tray.
(For wired networks) A network cable is securely connected to the Brother machine and the router or hub.

Go to the page for your solution from the lists below

- I cannot complete the wireless network setup configuration. (See page 119.)
- The Brother machine is not found on the network during the MFL-Pro Suite installation. (See page 119.)
- The Brother machine cannot print or scan over the network. (See page 120.)
- The Brother machine is not found on the network even after successful installation. (See page 120.)
- I'm using security software. (See page 122.)
- I want to check my network devices are working properly. (See page 123.)

I cannot complete the wireless network setup configuration.

Question	Interface	Solution
Is your security settings (SSID/Network Key) correct?	wireless	<ul style="list-style-type: none"> ■ Reconfirm and choose the correct security settings. <ul style="list-style-type: none"> • The manufacturer's name or model no. of the WLAN access point/router may be used as the default security settings. • See the instructions supplied with your WLAN access point/router for information on how to find the security settings. • Ask the manufacturer of your WLAN access point/router or ask your Internet provider or network administrator. ■ For information on what the SSID and Network Key are, see SSID, Network Key and channels in the <i>Network Glossary</i>.
Are you using MAC address filtering?	wireless	Confirm the MAC address of the Brother machine is allowed in the filter. You can find the MAC address from Brother machine's control panel. (See <i>Function table and default factory settings</i> on page 54.)
Is your WLAN access point/router in a stealth mode? (not broadcasting the SSID)	wireless	<ul style="list-style-type: none"> ■ You should type the correct SSID name or Network Key by hand. ■ Check the SSID name or the Network Key in the instructions supplied with your WLAN access point/router and reconfigure the wireless network setup. (For more information, see <i>Configuring your machine when the SSID is not broadcast</i> on page 18.)
I have checked and tried all of the above, but still cannot complete the wireless configuration. Is there anything else I can do?	wireless	Use the Network Connection Repair Tool. See <i>Brother machine cannot print or scan over the network. Brother machine is not found on the network even after the successful installation.</i> on page 120.

Brother machine is not found on the network during the MFL-Pro Suite installation.


Question	Interface	Solution
Are you using security software?	wired/ wireless	<ul style="list-style-type: none"> ■ Choose to search for Brother machine again on the installer dialog. ■ Allow access when the alert message of the security software appears during the MFL-Pro Suite installation. ■ For more information about security software, see <i>I'm using security software.</i> on page 122.
Is your Brother machine placed too far from the WLAN access point/router?	wireless	Place your Brother machine within about 3.3 feet (1 meter) from the WLAN access point/router when you configure the wireless network settings.
Are there any obstructions (walls or furniture, for example) between your machine and the WLAN access point/router?	wireless	Move your Brother machine to an obstruction-free area, or closer to the WLAN access point/router.

Brother machine is not found on the network during the MFL-Pro Suite installation. (continued)

Question	Interface	Solution
Is there a wireless computer, Bluetooth supported device, microwave oven or digital cordless phone near the Brother machine or the WLAN access point/router?	wireless	Move all the devices away from Brother machine or WLAN access point/router.




Brother machine cannot print or scan over the network.

Brother machine is not found on the network even after the successful installation.

Question	Interface	Solution
Are you using security software?	wired/ wireless	See <i>I'm using security software.</i> on page 122.
Is your Brother machine assigned with an available IP address?	wired/ wireless	<ul style="list-style-type: none"> ■ Confirm the IP address and the Subnet Mask Verify that both the IP addresses and Subnet Masks of your computer and the Brother machine are correct and located on the same network. For more information on how to verify the IP address and the Subnet Mask, ask the network administrator or visit the Brother Solutions Center at http://solutions.brother.com/. ■ (Windows®) Confirm the IP address and the Subnet Mask using the Network Connection Repair Tool. Use the Network Connection Repair Tool to fix the Brother machine's network settings. It will assign the correct IP address and the Subnet Mask. To use the Network Connection Repair Tool, ask the network administrator for the details and then follow the steps below: <p> Note</p> <ul style="list-style-type: none"> • (Windows® 2000 Professional/XP/XP Professional x64 Edition/Windows Vista®/Windows® 7) You must log on with Administrator rights. • Make sure that the Brother machine is turned on and is network-connected to your computer.



Brother machine cannot print or scan over the network.

Brother machine is not found on the network even after the successful installation. (continued)

Question	Interface	Solution
Is your Brother machine assigned with an available IP address? (continued)	wired/ wireless	<p>1 (Windows® 2000/XP, Windows Server® 2003/2008) Click the Start button, All Programs (Programs for Windows® 2000), Accessories and Windows Explorer, and then My computer.</p> <p>(Windows Vista®/Windows® 7) Click the  button and Computer.</p> <p>2 Double-click Local Disk (C:), Program Files or Program Files (x86) for 64-bit OS users, Brown02, Brother, BrotherNetTool.exe to run the program.</p> <hr/> <p> Note If the User Account Control screen appears, (Windows Vista®) Click Continue. (Windows® 7) Click Yes.</p> <hr/> <p>3 Follow the on screen instructions.</p> <p>4 Check the diagnosis by printing the Network Configuration List.</p> <hr/> <p> Note The Network Connection Repair Tool will start automatically if you check the Enable Network Connection Repair Tool box using Status Monitor. Right-click on the Status Monitor screen, click Options, Details and then click the Diagnostic tab. This is not recommended when your network administrator has set the IP address to static, since it will automatically change the IP address.</p> <hr/> <p>If the correct IP address and the Subnet mask are still not assigned even after using the Network Connection Repair Tool, ask the network administrator for this information, or visit the Brother Solutions Center at http://solutions.brother.com/.</p>

Brother machine cannot print or scan over the network.

Brother machine is not found on the network even after the successful installation. (continued)

Question	Interface	Solution
Did your previous printing job fail?	wired/ wireless	<ul style="list-style-type: none"> ■ If the failed printing job is still in the print queue of your computer, delete it. ■ Double-click the printer icon in the following folder and then choose the Cancel All Documents in the Printer menu: (Windows® 2000) Start, Settings and then Printers. (Windows® XP) Start and Printers and Faxes. (Windows Vista®)  Control Panel, Hardware and Sound and then Printers. (Windows® 7)  Devices and Printers and then Printers and Faxes.
Are you connecting the Brother machine to the network using wireless capabilities?	wireless	<ul style="list-style-type: none"> ■ Print the WLAN report for confirm the state of the wireless connection. (For how to print, see <i>Printing the WLAN report (For MFC-9560CDW and MFC-9970CDW)</i> on page 53.) If there is an error code on the printed WLAN report, see Troubleshooting in the <i>Quick Setup Guide</i>. ■ See <i>Brother machine is not found on the network during the MFL-Pro Suite installation.</i> on page 119.
I have checked and tried all of above, however the Brother machine does not print/scan. Is there anything else I can do?	wired/ wireless	Uninstall the MFL-Pro Suite and reinstall it.

I'm using security software.

Question	Interface	Solution
Did you choose to accept the security alert dialog during the MFL-Pro Suite installation, applications' start-up process or when using the printing/scanning features?	wired/ wireless	If you did not choose to accept the security alert dialog, the firewall function of your security software may be rejecting access. Some security software might block access without showing a security alert dialog. To allow access, see the instructions of your security software or ask the manufacturer.

I'm using security software. (continued)

Question	Interface	Solution
I want to know the necessary port number for the security software settings.	wired/ wireless	<p>The following port numbers are used for Brother network features:</p> <ul style="list-style-type: none"> ■ Network scanning → Port number 54925 / Protocol UDP ■ PC-FAX RX → Port number 54926 / Protocol UDP ■ Network scanning/printing, PC-FAX RX, Remote Setup → Port number 137 / Protocol UDP ■ BRAdmin Light → Port number 161 / Protocol UDP <p>For details on how to open the port, see the instructions of the security software or ask the manufacturer.</p>

I want to check my network devices are working properly.

Question	Interface	Solution
Is your Brother machine, access point/router or network hub turned on?	wired/ wireless	Make sure you have confirmed all instructions in <i>First check the following:</i> on page 118.
Where can I find Brother machine's network settings, such as IP address?	wired/ wireless	Print the Network Configuration List. See <i>Printing the Network Configuration List</i> on page 52.
How can I check the link status of Brother machine?	wired/ wireless	<p>Print the Network Configuration List and check that Ethernet Link Status or Wireless Link Status is Link OK.</p> <p>If the Link Status shows Link DOWN or Failed To Associate, start over again from the <i>First check the following:</i> on page 118.</p>
Can you “ping” Brother machine from your computer?	wired/ wireless	<p>Ping the Brother machine from your computer using the IP address or the node name.</p> <ul style="list-style-type: none"> ■ Successful – Your Brother machine is working correctly and connected to the same network as your computer. ■ Unsuccessful – Your Brother machine is not connected to the same network as your computer. <p>(Windows®) Ask the network administrator and use the Network Connection Repair Tool to fix the IP address and the subnet mask automatically. For the detail of the Network Connection Repair Tool, see (Windows®) <i>Confirm the IP address and the Subnet Mask using the Network Connection Repair Tool.</i> in <i>Is your Brother machine assigned with an available IP address?</i> on page 120.</p> <p>(Macintosh) Confirm the IP address and the Subnet Mask are set correctly. See <i>Confirm the IP address and the Subnet Mask</i> in <i>Is your Brother machine assigned with an available IP address?</i> on page 120.</p>
Is the Brother machine connecting to the wireless network?	wireless	Print the WLAN report for confirm the state of the wireless connection. (For how to print, see <i>Printing the WLAN report (For MFC-9560CDW and MFC-9970CDW)</i> on page 53. If there is an error code on the printed WLAN report see Troubleshooting in the <i>Quick Setup Guide</i> .

I want to check my network devices are working properly. (continued)

Question	Interface	Solution
I have checked and tried all of the above, however, I'm still having problems. Is there anything else I can do?	wired/ wireless	See the instructions supplied with your WLAN access point/router to find the SSID and the Network Key information and set them correctly. For details of the SSID and the Network Key, See <i>Is your security settings (SSID/Network Key) correct?</i> in <i>I cannot complete the wireless network setup configuration.</i> on page 119.

Supported protocols and security features

Interface	Ethernet	10/100BASE-TX
	Wireless ¹	IEEE802.11b/g (Infrastructure Mode / Ad-hoc Mode)
Network (common)	Protocol (IPv4)	ARP, RARP, BOOTP, DHCP, APIPA (Auto IP), WINS/NetBIOS name resolution, DNS Resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP/IPPS, FTP Client and Server, TELNET Server, HTTP/HTTPS server, TFTP client and server, POP3 ² , SMTP Client, SNMPv1/v2c/v3, ICMP, LLTD responder, Web Services (Print), LDAP Client ² , CIFS client, SNTP client
	Protocol (IPv6)	NDP, RA, DNS resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP/IPPS, FTP Client and Server, TELNET Server, HTTP/HTTPS server, TFTP client and server, POP3 ² , SMTP Client, SNMPv1/v2c/v3, ICMPv6, LLTD responder, Web Services (Print), LDAP Client ² , CIFS Client, SNTP Client
Network (Security)	Wired	APOP, POP before SMTP, SMTP-AUTH, SSL/TLS (IPPS, HTTPS, SMTP, POP), SNMP v3, 802.1x (EAP-MD5, EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), Kerberos
	Wireless ¹	WEP 64/128 bit, WPA-PSK (TKIP/AES), WPA2-PSK (AES), APOP, POP before SMTP, SMTP-AUTH, SSL/TLS (IPPS, HTTPS, SMTP, POP), SNMP v3, 802.1x (LEAP, EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), Kerberos
Network (Wireless) ¹	Wireless Certification	Wi-Fi Certification Mark License, Wi-Fi Protected Setup (WPS) Identifier Mark License, AOSS Logo

¹ For MFC-9560CDW and MFC-9970CDW

² For DCP-9270CDN and MFC-9970CDW

A

Ad-hoc mode	11, 12
AOSS™	13, 14, 17, 43
APIPA	42

B

BRAdmin Light	1, 4
BRAdmin Professional 3	1, 7, 106
Brother installer application	13, 14
Brother Solutions Center	5, 7
BRPrint Auditor	8

C

Certificate	107
Control Panel	4

D

DNS server	42
Driver Deployment Wizard	1

E

Ethernet	43
----------------	----

F

Factory default	51
-----------------------	----

G

Gateway	41
---------------	----

H

HTTPS	99
Hyper Text Transfer Protocol	7

I

IEEE 802.1x	17, 35, 36
Infrastructure mode	10, 12
IP address	41
IPPS	101
IPv6	42

L

LDAP	87
------------	----

M

MAC Address	5, 6, 7, 41, 44, 52
-------------------	---------------------

N

Network Configuration List	52
Network Connection Repair Tool	120
Node name	41

O

Operating systems	1
-------------------------	---

P

PBC	13, 14, 17, 43
PIN Method	16, 31, 43
POP before SMTP	102

R

Remote Setup	1
Reset the network settings	51

S

SMTP-AUTH	102
SNMPv3	99
Specifications	125
SSL/TLS	107
Status Monitor	1
Subnet mask	41

T

TCP/IP	40
--------------	----

V

Vertical Pairing	2
------------------------	---

W

Web BRAdmin	1, 8
Web browser (HTTP)	7
Web Based Management (web browser)	1, 7, 99
Wi-Fi Protected Setup	13, 14, 17, 31, 43
WINS Config	41
WINS Server	41
Wireless network	9
WLAN report	53, 122, 123